



XFINITY Internet 2go

Supplemental Device Information

4G/3G Mobile Hotspot



Contents

- iv Purpose of This Document
- 1 Important Safety Information
- 7 Regulatory Notices
- 11 Specifications
- 12 Notifications
- 13 Customer Limited Warranty

Purpose of This Document

This document provides additional information concerning your new 4G/3G Mobile Hotspot's warranty, safety information, and specifications.

With your 4G/3G Mobile Hotspot and XFINITY Internet 2go service, you can simultaneously connect multiple WiFi enabled devices to the Internet, while on the go, at work, and play.

A full device user guide can be found online at:
<http://customer.comcast.com/2go>.

Important Safety Information

Please read the following safety information and operational guidelines carefully:

Because of the nature of wireless communications, transmission and reception of data can never be guaranteed. Data may be delayed, corrupted (that is, have errors), or be totally lost. Although significant delays or losses of data are rare when wireless devices such as the 4G/3G Mobile Hotspot are used in a normal manner with a well-constructed network, they should not be used in situations where failure to transmit or receive data could result in damage of any kind to the user or any other party, including but not limited to personal injury, death, or loss of property.

Novatel Wireless™ and Comcast® accept no responsibility for damages of any kind resulting from delays or errors in data transmitted or received using the 4G/3G Mobile Hotspot, or for any failure of the 4G/3G Mobile Hotspot to transmit or receive such data.

Important Safety Information

continued

Novatel Wireless and Comcast accept no responsibility for damages of any kind resulting from not following the operating guidelines listed below:

- Do not operate the 4G/3G Mobile Hotspot in areas where blasting is in progress or where explosive atmospheres may be present.
- Do not operate the 4G/3G Mobile Hotspot near medical equipment, life support equipment, or any equipment which may be susceptible to any form of radio interference, including hearing aids and pacemakers. In such areas, the 4G/3G Mobile Hotspot must be turned off since it can transmit signals that could interfere with this equipment.
- Do not operate the 4G/3G Mobile Hotspot in any aircraft, whether the aircraft is on the ground or in flight. The 4G/3G Mobile Hotspot can transmit signals when operating that could interfere with various onboard systems.
- The driver or operator of any vehicle should not operate the 4G/3G Mobile Hotspot while in control of a vehicle. Doing so will detract from the driver or operator's control and operation of that vehicle. In some jurisdictions, operating such communication devices while in control of a vehicle is an offense.

Important Safety Information

continued

- The 4G/3G Mobile Hotspot must be used in a ventilated environment.
- Do not use the 4G/3G Mobile Hotspot where two-way radios are prohibited.
- Do not touch the antenna area unnecessarily while connected. This can reduce the signal quality and affect your 4G/3G Mobile Hotspot's performance.
- Do not use the 4G/3G Mobile Hotspot at a gas station.
- The 4G/3G Mobile Hotspot contains sensitive electronic circuitry. Do not expose the equipment to any liquids, high temperatures, or shock.
- Store the 4G/3G Mobile Hotspot out of the reach of small children. Do not allow children to play with the equipment. The equipment may cause injury if used as a toy.
- Only use original accessories or accessories that are authorized by Novatel Wireless or Comcast. Using unauthorized accessories may affect your 4G/3G Mobile Hotspot's performance, damage your equipment, and violate governmental regulations.

Important Safety Information

continued

- There are no user-serviceable parts inside the 4G/3G Mobile Hotspot. Unauthorized dismantling or repairing of the equipment will void the warranty.
- The 4G/3G Mobile Hotspot generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
- Do not use the 4G/3G Mobile Hotspot immediately after a sudden temperature change (for example, from an air-conditioned environment to high temperature and humidity outside). In such cases, moisture could develop inside the equipment, causing internal damage. Power off the Mobile Hotspot and wait for 30 minutes before use.

Please review these guidelines for safe and responsible battery use:

- Do not disassemble or open, crush, bend or deform, puncture, or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, or expose to fire, explosion, or other hazard.

Important Safety Information

continued

- Only use the battery with a charging system that has been qualified with the system per this standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the 4G/3G Mobile Hotspot or battery. If the equipment or the battery is dropped, especially on a hard surface, and the user suspects damage, contact XFINITY Internet 2go Technical Support at 1.866.206.2182.
- Improper battery use may result in a fire, explosion, or other hazard.
- Always use Novatel Wireless original batteries and chargers. The warranty does not cover damage caused by non-Novatel Wireless batteries and/or chargers.
- New batteries or batteries stored for a long time may take more time to charge.

Important Safety Information

continued

- Never leave the 4G/3G Mobile Hotspot in an unattended vehicle due to uncontrollable temperatures that may be outside the operating temperature range for this equipment.
- If you notice a change in your battery life, it is probably time to purchase a new battery.

WARNING: In the event of a battery leak:

- Do not allow the liquid to come in contact with the skin or the eyes. If contact has been made, wash the affected area with large amounts of water and seek medical advice.
- Seek medical advice immediately if a battery has been swallowed.

Regulatory Notices

Federal Communications Commission (the “FCC”) Notice

This equipment is compliant with Parts 15, 22, 24, and 27 of the FCC Rules.

This equipment has been tested to, and found to be within the acceptable limits for a Class B digital device, pursuant to part 15 of the FCC Rules and Industry Canada ICES-003. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment.

This equipment generates radio frequency energy and is designed for use in accordance with the manufacturer’s user manual. However, there is no guarantee that interference will not occur in any particular installation.



Regulatory Notices

continued

If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna of the radio or television.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer of the radio or television, or an experienced radio/television technician for help.

This equipment complies with Part 15 of the FCC Rules and Industry Canada ICES-003 for EMI compliance.

Operation is subject to the following two conditions:

1. This equipment may not cause harmful interference.
2. This equipment must accept any interference received, including interference that may cause undesired operation.

Regulatory Notices

continued

WARNING: Do not attempt to service the equipment yourself. Such action may void the warranty. The equipment is factory tuned. No customer calibration or tuning is required. Contact technical support for information about servicing your equipment.

Notice to Consumers

Any changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Note

The Radio Frequency (RF) emitter installed in your equipment must not be located or operated in conjunction with any other antenna or transmitter, unless specifically authorized by Novatel Wireless Technologies.

Modifications

The FCC requires that you be notified that any changes or modifications made to this equipment that are not expressly approved by your service provider may void your authority to operate the equipment.

Regulatory Notices

continued

FCC Equipment Authorization ID:

PKRNVWMIFI4082

To comply with FCC RF exposure requirements, the equipment should not be used in configurations that cannot maintain at least 12mm (0.47" or 1/2") from a user.

To maintain a distance of 12mm (0.47" or 1/2") from a user this equipment shall not be used while in your pocket.

When utilizing the USB cable, please ensure that the equipment is not placed on your lap, hand, or close to a user or bystanders to satisfy RF Exposure requirements.

SAR Levels

The FCC has granted an Equipment Authorization for this equipment with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines.

Specifications

Environmental Specifications

Operating Temperature	14°F to 113°F (-10°C to 45°C)
Storage Temperature	-4°F to 77°F (-20°C to 25°C)

Mechanical Specifications

Dimensions (W x D x H)	3.54" x 2.36" x 0.52" (90 mm x 60 mm x 13.2 mm)
Weight	3.0 oz (85 g)
Battery Pack	1500 mAh
LED	Multicolor Service Status

Technology/Bands

WIMAX	2.5 GHz; 5 and 10 MHz
Data Speeds	Upload: Up to 5 Mbps Download: Up to 10 Mbps
CDMA Mode	1xEV-DO Rev. A; 1xRTT
Data Speeds	Upload: Up to 1.8 Mbps Download: Up to 3.1 Mbps
CDMA Bands	800/1900 MHz
WiFi Mode	802.11b/g/n

Notifications

Trademarks

Comcast, the Comcast logo, XFINITY, and the XFINITY logo are registered trademarks or trademarks of Comcast. Novatel Wireless, the Novatel Wireless logo, MiFi, and the MiFi logo are either registered trademarks or trademarks of Novatel Wireless, Inc.

Other marks are the property of their respective owners.

Copyrights

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Customer Limited Warranty

Should the equipment, during normal consumer usage conditions, be defective in material or workmanship that results in failure of this equipment within the first twelve (12) month period from the date of purchase, such defects will be repaired or replaced with new or refurbished parts or equipment, at Comcast's sole discretion, without charge for parts and labor directly related to the defect(s). This warranty extends to consumers who purchase the equipment from Comcast and is not transferable or assignable.

This warranty does not apply to:

- (a) Equipment subject to abnormal use or conditions, accidents, mishandling, neglect, unauthorized alterations, misuse, improper installation or repair, or improper storage;
- (b) Equipment whose mechanical serial number or electronic serial number has been removed, altered, or defaced;
- (c) Damage from exposure to moisture, humidity, excessive temperature, or extreme environment conditions;
- (d) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by Comcast;
- (e) Defects in appearance, cosmetic, decorative, or structural items such as framing and non-operative parts;

Customer Limited Warranty

continued

(f) Equipment damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft, or improper usage of any electrical source.

Comcast disclaims liability for removal or reinstallation of the equipment, for geographic coverage, for inadequate signal reception by the antenna, or for communications range or operation of the cellular system as a whole.

When sending your wireless equipment to Comcast's authorized distributors for repair or service, please note that any personal data or software stored on the equipment may be inadvertently erased or altered. Therefore, we strongly recommend you make a backup copy of all data and software contained on your equipment before submitting it for repair or service. This includes all contact lists, downloads (that is, third-party software applications, games and graphics), and any other data added to your equipment. Comcast is not responsible for and does not guarantee restoration of any third-party software, personal information or memory data contained in, stored on or integrated with any wireless equipment, whether under warranty or not, returned to Comcast for repair or service. To obtain repairs or replacement within the terms of this Warranty, please call XFINITY Internet 2go Technical Support at 1.866.206.2182.

Customer Limited Warranty

continued

The extent of Comcast's liability under this warranty is limited to the repair or replacement provided above and, in no event, shall Comcast's liability exceed the purchase price paid by purchaser for the equipment. Any implied warranties, including any implied warranty of merchant ability or fitness for a particular purpose, shall be limited to the duration of this written warranty. In no case shall Comcast be liable for any special, consequential, or incidental damages for breach of this or any other warranty, express or implied, whatsoever. Comcast shall not be liable for the delay in pending service under this warranty or loss of use during the time the equipment is being repaired or replaced. No person or representative is authorized to assume for Comcast any liability other than expressed herein in connection with the sale of this equipment. Some states or provinces do not allow limitations on how long an implied warranty lasts on the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

