ARRIS TG852 INSTALLATION AND REPLACEMENT

Enclosed is the battery that you requested for your Xfinity TG852 Model Telephony Modem. The battery is easy to install as outlined in the instructions below.



The lithium-ion battery pack can be inserted into the Telephony Modem. Use this procedure to install and to replace the backup batteries.

LITHIUM-ION BATTERY REPLACEMENT PROCESS

 Insert a finger into the latch opening, press down and pull back on the latch holding the battery door (on the bottom of the Telephony Modem). Pull the door toward you. Set the door aside in a safe place.



 Hold the battery pack so that the guides on the battery align with the guides on the Telephony Modem and slide the battery into the bay. The diagram below shows the proper orientation. Batteries will not insert completely into the Telephony Modem if not oriented correctly.



3. Push the battery pack into the bay until it snaps into place. The following diagram shows the Modem with a lithium-ion battery pack installed.

Note: If you are taking a battery out of the unit, make sure to use the lift tab to dislodge the battery.





Note: The Telephony Modem will not begin operating until you apply AC power.

4. Replace the door by placing the hinge tabs of the battery door into the receiver slots on the Telephony Modem battery compartment. Rotate the door toward the unit until the latch snaps back into place.

Note: Since lithium-ion batteries contain precious material, there may be some benefit in recycling. Please dispose of the battery responsibly and in accordance with local ordinances.

 If the new battery has been inserted properly, the BATTERY light on the front of the Telephony Modem will be lit as shown below. It may take up to 72 hours for a full charge.

