

Comcast Areas Where DVRs Support External Hard Drives

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Cisco and Scientific Atlanta branded DVRs already support external hard drives in all Cisco/Scientific-Atlanta areas. Please look for the *Cisco* or *Scientific-Atlanta* label on the front of your Comcast DVR.

For the Cisco RNG 200 and RNG200N you would need to have the traditional "blue" on-screen guide.

Comcast will be introducing external hard drive support to all remaining areas on an on-going basis through 2013.

The following areas where we use **Motorola** branded DVRs now have this feature available:

- Comcast areas in AL, CT, DE, ME, MA, MI, NH, NJ, NY, TN and VT.
- Comcast areas of southeastern PA and western OH.
- Most all Comcast areas of Indiana (except for the South Bend area).
- GA: Augusta and Savannah
- MS: Hattiesburg and Meridian
- LA: Houma

All remaining areas are currently scheduled to have this feature available in 2013.

Upcoming locations: Customers in WV plus the remaining areas of PA are currently scheduled to have this feature activated the week of April 15.

Customers in DC, MD and VA are currently scheduled to have this feature activated the week of May 13.

This feature is currently only available on the DVRs listed on our website and is not currently compatible with DVRs on the XFINITY TV X1 platform; that DVR includes a 1TB internal hard drive.

The external hard drive is required to be connected via the e-SATA port of the DVR.