

# XFINITY HOME



Comcast  
15815 25th Ave West  
Lynnwood, WA 98087

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Washington require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at [www.xfinity.com/xhportal](http://www.xfinity.com/xhportal); go to the **Security** menu, select “**Emergency Dispatch Setup**” and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team  
1-800-XFINITY

County	City	Details
Clark	Unincorporated County Area	<p>All home owners in Clark Unincorporated County must register their security alarms.</p> <p>Cost: \$20.00</p> <p>Application:  <a href="http://www.clark.wa.gov/sheriff/documents/alarmpermit.pdf">http://www.clark.wa.gov/sheriff/documents/alarmpermit.pdf</a></p>
	Vancouver	<p>All home owners in Clark Unincorporated County must register their security alarms.</p> <p>Cost: \$20.00</p> <p>Application:  <a href="http://www.cityofvancouver.us/upload/images/Police/2REG_FORM12-2006.pdf">http://www.cityofvancouver.us/upload/images/Police/2REG_FORM12-2006.pdf</a></p>
King	Carnation	<p>All home owners in Carnation must register their alarm systems with the Duvall - Carnation Police Department.</p> <p>Cost: No Fee</p> <p>Application:  <a href="http://www.duvallwa.gov/departments/police/Alarm%20Registration%20.pdf">http://www.duvallwa.gov/departments/police/Alarm%20Registration%20.pdf</a></p>
	Clyde Hill	<p>All home owners in Clyde Hill must register their security alarm systems with the Police Department.</p> <p>Cost: No Fee</p> <p>Application:                      The homeowner must appear in person to register</p>
	Des Moines	<p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly invoice from Comcast.</p> <p>You may receive correspondence from the city once your system is registered.</p> <p>Cost: \$25.00</p>

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King	Federal Way	<p>Alarm registration is required for any system that could result in the police being contacted.</p> <p>Cost: \$25.00</p> <p>Application:  <a href="http://www.cityoffederalway.com/DocumentView.aspx?DIID=1224">http://www.cityoffederalway.com/DocumentView.aspx?DIID=1224</a></p>
	Hunts Point	<p>All home owners in Hunts Point must register their alarm systems with the Medina Police Department.</p> <p>Cost: No Fee</p> <p>Application:  <a href="https://ssl.govoffice.com/index.asp?Type=PERFORMS&amp;SEC={C67D7C89-D7F3-4153-9B1B-A238B5D5411D}&amp;domain=www.medina.govoffice.com">https://ssl.govoffice.com/index.asp?Type=PERFORMS&amp;SEC={C67D7C89-D7F3-4153-9B1B-A238B5D5411D}&amp;domain=www.medina.govoffice.com</a></p>
	Issaquah	<p>Issaquah partners with a third party billing company, ATB Services to register all of their customers.</p> <p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly invoice from Comcast.</p> <p>Cost: \$24.00 (Regular), \$12.00 (Senior)</p>
	Kirkland	<p>Alarm systems that notify the police do require registration. An Alarm Registration Application form must be submitted.</p> <p>Cost: \$25.00</p> <p>Application:  <a href="http://www.kirklandwa.gov/Assets/Alarm+Registration+Application+2010.pdf">http://www.kirklandwa.gov/Assets/Alarm+Registration+Application+2010.pdf</a></p>

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King	Medina	<p>All home owners in Medina must register their alarm systems with the Medina Police Department. Registration can be done online and via mail.</p> <p>Cost: No Fee</p> <p>Application:  <a href="https://ssl.govoffice.com/index.asp?Type=PERFORMS&amp;SEC={C67D7C89-D7F3-4153-9B1B-A238B5D5411D}&amp;domain=www.medina.govoffice.com">https://ssl.govoffice.com/index.asp?Type=PERFORMS&amp;SEC={C67D7C89-D7F3-4153-9B1B-A238B5D5411D}&amp;domain=www.medina.govoffice.com</a></p>
	Mercer Island	<p>All home owners in Mercer Island must register their alarm systems with the Mercer Island Police Department.</p> <p>Cost: No Fee</p> <p>Application:  <a href="http://www.mercergov.org/files/alarm%20info%20form.pdf">http://www.mercergov.org/files/alarm%20info%20form.pdf</a></p>
	Newcastle	<p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly invoice from Comcast.</p> <p>You may receive correspondence from the city once your system is registered.</p> <p>Cost: \$40.00</p>
	Normandy Park	<p>All home owners in Normandy Park must register their alarm systems and provide emergency contact information to the Police Department.</p> <p>Cost: No Fee</p> <p>Application: See Attached</p>
	Redmond	<p>All home owners in Redmond must register their alarm systems with the Redmond Police Department.</p> <p>Cost: \$10.00</p> <p>Application:  <a href="http://www.redmond.gov/common/pages/UserFile.aspx?fileId=62776">http://www.redmond.gov/common/pages/UserFile.aspx?fileId=62776</a></p>

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King	Renton	<p>All monitored alarm systems require a user registration.</p> <p>Cost: No Fee</p> <p>Application:  <a href="http://rentonwa.gov/uploadedFiles/Living/POLICE/Alarm%20reg%20RPD032.pdf">http://rentonwa.gov/uploadedFiles/Living/POLICE/Alarm%20reg%20RPD032.pdf</a></p>
	Seattle	<p>The Seattle False Alarm Ordinance states that any false alarm responded to by a Seattle Police Officer is subject to a fine. You shall be responsible for any false alarm charges and administrative costs associated with a false alarm at your Premises, whether such charges are billed to you or Comcast.</p>
	Woodinville	<p>Alarm users (smoke and security) must register their alarm system with the Woodinville Police Department.</p> <p>Cost: No Fee</p> <p>Application:  <a href="http://www.ci.woodinville.wa.us/cityhall/AlarmRegistration.asp">http://www.ci.woodinville.wa.us/cityhall/AlarmRegistration.asp</a></p>
	Yarrow Point	<p>All home owners in Yarrow Point must register their security alarms.</p> <p>Cost: No Fee</p> <p>Application:                      The homeowner must appear in person to register</p>
King/Pierce	Auburn	<p>Auburn partners with a third party billing company, Public Safety Corp to register all of their customers.</p> <p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly invoice from Comcast.</p> <p>Cost: \$24.00 (Regular), \$12.00 (Seniors)</p>

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King	Milton	<p>Security alarm users are required to register their alarm systems with the Milton Police Department.</p> <p>Cost: \$20.00</p> <p>Application: The form may only be obtained in person at the Milton</p>
King/Pierce	Pacific	<p>Alarm users are required to register their monitored alarm system (smoke, security) with Pacific City Hall.</p> <p>Cost: \$25.00</p> <p>Application: The application for the Alarm User Registration is only available in person</p>
Kitsap	Unincorporated County Area	<p>Alarm users are required to register their alarm systems with the Kitsap Sheriff's Department.</p> <p>Cost: \$5.00</p> <p>Application: <a href="http://www.kitsapgov.com/sheriff/pdf_scripts/AlarmRegistration.pdf">http://www.kitsapgov.com/sheriff/pdf_scripts/AlarmRegistration.pdf</a></p>
	Poulsbo	<p>Alarm users (fire, security) are required to register their alarm systems with the Poulsbo Police Department.</p> <p>Cost: \$10.00</p> <p>Application: <a href="http://www.cityofpoulsbo.com/police/documents/AlarmRegistrationForma.pdf">http://www.cityofpoulsbo.com/police/documents/AlarmRegistrationForma.pdf</a></p>
Pierce	Unincorporated County Area	<p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly invoice from Comcast.</p> <p>You may receive correspondence from the county once your system is registered.</p> <p>Cost: \$24.00 (Standard) \$12.00 (Seniors)</p>

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Pierce	Bonney Lake	<p>Bonney Lake partners with a third party billing company, ATB Services to register all of their customers.</p> <p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly invoice from Comcast.</p> <p>Cost: \$24.00 (Standard) \$12.00 (Seniors)</p>
	DuPont	<p>Alarm users (smoke, security) are required to obtain an Alarm Permit with the DuPont Police Department.</p> <p>Cost: \$50.00</p> <p>Application:  <a href="http://www.ci.dupont.wa.us/files/library/527e677c632591c7_o.pdf">http://www.ci.dupont.wa.us/files/library/527e677c632591c7_o.pdf</a></p>
	Fircrest	<p>Alarm users (smoke, fire) must register their alarm systems with the Fircrest Police Department.</p> <p>Cost: \$15.00</p> <p>Application:  <a href="http://www.cityoffircrest.net/uploads/Alarm_Permit_Application.pdf">http://www.cityoffircrest.net/uploads/Alarm_Permit_Application.pdf</a></p>
	Lakewood	<p>All security alarm users must obtain an alarm permit with the Lakewood Police Department - Alarm Administrator. The Alarm Permit is issued through a third-party company named ATB Services. The owner is responsible for completing the form and sending payment to ATB.</p> <p>Cost: \$24.00 (Regular), \$12.00 (Seniors)</p> <p>Application:  <a href="http://www.atbservicesonline.com/PierceCounty/Assets/Pierce%20User%20Reg%20Form-Ver%201%20Rev%206.PDF">http://www.atbservicesonline.com/PierceCounty/Assets/Pierce%20User%20Reg%20Form-Ver%201%20Rev%206.PDF</a></p>

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Pierce	Ruston	<p>Alarm users (<b>smoke, fire</b>) must register their alarm systems with the Ruston City Clerk's Office.</p> <p>Cost: \$25.00</p> <p>Application: See Attached</p>
	South Prairie	<p>All alarm users residing in the Town of South Prairie are required to register their security alarm system with the Pierce County False Alarm Reduction Program. Pierce County outsources their alarm user registrations to a third - party named ATB Services.</p> <p>Cost: \$24.00 (Standard), \$12.00 (Seniors)</p> <p>Application:  <a href="http://www.atbservicesonline.com/PierceCounty/Assets/Pierce%20User%20Reg%20Form-Ver%201%20Rev%206.PDF">http://www.atbservicesonline.com/PierceCounty/Assets/Pierce%20User%20Reg%20Form-Ver%201%20Rev%206.PDF</a></p>
	Steilacoom	<p>All home owners in the Town of Steilacoom must register their home security alarms with the Police Department.</p> <p>Cost: \$25.00</p> <p>Application:                      The registration must be completed in person</p>
	Sumner	<p>All security alarm users must register their monitored alarm system with the Sumner Police Department.</p> <p>Cost: \$25.00</p> <p>Application:  <a href="http://www.ci.sumner.wa.us/Documents/Forms/Alarm_Reg_Form.pdf">http://www.ci.sumner.wa.us/Documents/Forms/Alarm_Reg_Form.pdf</a></p>
	University Place	<p>All security alarm users must register their monitored alarm system with the University Place Police Department.</p> <p>Cost: \$23.00</p> <p>Application:  <a href="http://cityofup.com/Media/file/Police/ALARM%20PERMIT%20APPLICATION.pdf">http://cityofup.com/Media/file/Police/ALARM%20PERMIT%20APPLICATION.pdf</a></p>



County	City	Details
Skagit	Mount Vernon	<p>All security alarm users must register their alarm system with the Mount Vernon Police Department -Crime Prevention Division.</p> <p>Cost: \$10.00</p> <p>Application: See Attached</p>
Snohomish	Marysville	<p>The Marysville Police Department requires all security alarm users to register with the Police Department.</p> <p>Cost: No Fee</p> <p>Application: Registration must be completed in person</p>
Spokane	Spokane	<p>The City of Spokane requires all security alarm users to register with the Spokane Alarm Reduction and Administration Department.</p> <p>Cost: \$25.00</p> <p>Application: <a href="https://www.crywolf.us/spokanewa/RegForm/NewRegFormLong.aspx">https://www.crywolf.us/spokanewa/RegForm/NewRegFormLong.aspx</a></p>
	Spokane Valley	<p>Spokane Valley Police Department utilizes an online alarm registration-renewal service called "Crywolf."</p> <p>The Authority confirms that an alarm system registration is required. The registration can only be completed online, or via telephone. Alarm users must provide the name and contact information for the monitoring company/installer. This information is recorded and the alarm company informed of the user permit number.</p> <p>Cost: \$25.00</p> <p>Application: <a href="https://www.crywolf.us/SpokaneValleyWA/RegForm/NewRegFormLong.aspx">https://www.crywolf.us/SpokaneValleyWA/RegForm/NewRegFormLong.aspx</a></p>

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Thurston	Olympia	<p>Olympia partners with a third party billing company, ATB Services to register all of their customers.</p> <p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly invoice from Comcast.</p> <p>Cost: \$25.00</p>
	Tumwater	<p>The Tumwater Police Department requires all security alarm users to register with the Police Department.</p> <p>Cost: No Fee</p> <p>Application: See Attached</p>

Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home  
15815 25th Ave West  
Lynnwood, WA 98087  
(425) 918-1000

Monitoring Company Information

C.O.P.S. Monitoring  
1041 Glassboro Road, Building F  
Williamstown, NJ 08094  
856-629-1111