

XFINITY HOME



Comcast
4611 Montbel Pl. NE
Albuquerque, NM 87107

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in New Mexico require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhportal; go to the **Security** menu, select “**Emergency Dispatch Setup**” and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY

County	City	Details
Santa Fe	Santa Fe	<p>"Crywolf" is a third-party company that administers alarm registrations for the City of Santa Fe Police Department. Alarm users (smoke and security) are required to register their alarm systems with the online registration form.</p> <p>Current Cost: \$25.00</p> <p>Application: https://www.crywolf.us/santafenm/RegForm/NewRegFormLong.aspx</p>
	Unincorporated County Area	<p>Alarm users (smoke and security) are required to register their alarm systems with the Santa Fe County Sheriff's Department.</p> <p>Current Cost: \$25.00 (One-time fee)</p> <p>Application: See Attached / Visit Sheriff's Department in-person</p>
Taos	Taos	<p>Alarm users (smoke, security) in the Town of Taos are required to register their alarm system with the Taos Police Department.</p> <p>Current Cost: \$10.00 (Annually)</p> <p>Application: See Attached / Visit Police Department in-person</p>
	Unincorporated County Area	<p>Alarm users in Unincorporated Taos County are required to register their alarm system (smoke, security) with the Taos County Sheriff's Department. The Alarm User Registration application can only be made in person at the Taos County Sheriff's Department</p> <p>Cost: \$10.00 (Annually)</p> <p>Application: Must be made in person at the Taos County Sheriff's Department - 105 Albright St. Taos, NM</p>

Alarm Company Information

4611 Montbel Pl. NE
 Albuquerque, NM 87107
 877-277-8825

Monitoring Company Information

C.O.P.S. Monitoring
 1041 Glassboro Road, Building F
 Williamstown, NJ 08094
 856-629-1111