

Comcast 3077 Comcast Place Livermore, CA 94551

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in California require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhsportal; go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY



County	City	Details
	Dublin	All alarm systems users are required to fill out an emergency response card in person at the Dublin Police Department.
		Cost: No Fee
		Application: See Application Link
	Hayward	Hayward Police Department requires alarm users to register their alarm with the police department.
	Tray ward	Cost: \$32.00
		Application: See Application Link
		Newark Alarm Permit Center outsources its alarm registration to a third party company called PMAM, Corp.
	Newark	The Authority requires alarm users to register their alarm with the city Alarm Program
		Cost: \$50.00
Alameda		Application: https://www.cityalarmpermit.com/fams/citizen/city/newark/ ATB_Login.aspx#
	Oakland	The Oakland Police Department outsources its alarm user registration to a third party company named ATB Services.
		At this time, user registration is being handled by Comcast on your behalf; however, municipal permitting fees are your responsibility and may be reflected in your monthly bill from Comcast.
	San Leandro	San Leandro Police Department - Alarm Program requires alarm users to register their alarm with the Police Department.
		Cost: No Fee
		Application:http://www.sanleandro.org/civica/filebank/blobdload.asp?BlobID=6828



County	City	Details
	Unincorporated County Area	Alameda County Sheriff's Department requires alarm users to register their alarm system with the Sheriff's department. Cost: \$35.00
Alameda		Application:http://alamedacountysheriff.org/LES/alarm/AlarmPermitApplication-fill.pdf
		Union City Police Department requires alarm users to register their alarm with the police department.
	Union City	Cost: \$39.00
		Application:http://www.union-city.ca.us/police/pd_pdfs/AlarmPermit.pdf
		Security alarm users are required to obtain a permit from the Jackson Police Department.
Amador	Jackson	Cost: \$25.00
,		Application: http://www.ci.jackson.ca.us/PDF/police/Business_Alarm_ Permit_Application_prot.pdf
	Chico	Alarm system users (smoke and security) must obtain a permit. The Chico Finance Department handles alarm permits for the City of Chico.
		Cost: \$29.50
Butte		Application: http://www.chico.ca.us/finance/documents/AlarmPermitA pp7-13-10.pdf
	Oroville	The Oroville Police Department requires alarm users to register their alarm with the police department.
		Cost: \$28.00
		Application: See Application Link



County	City	Details
	Paradise	Paradise Police Department outsources its alarm user registration to ATB Services.
		The Paradise Police Department requires alarm users to register their alarm with the police department.
		Cost: \$16.00
Butte		Application: See Application Link
	Unincorporated County	Security alarm users are required to register their alarm with the Sheriff's Office.
	Area	Cost: \$66.00
		Application: See Application Link
		Alarm users are required to register their alarm with the Antioch Police Department.
	Antioch	Cost: \$33.00
	, unicon	Application: http://www.ci.antioch.ca.us/CityGov/Police/AlarmPermitApp.pdf
	Concord	Security alarm systems must be registered. As per the authority, homeowners must apply in person at the Concord Police Department.
		Cost: \$40.00
Contra Costa		Application: Homeowners must apply in person at the Concord Police Department
		Security alarm users are required to obtain a permit from the Danville Police Department.
		Cost: No Fee
		Online Application:
	Danville	http://www.ci.danville.ca.us/Permits/Alarm/Alarm_Permit_Form/
		Mail Application:
		http://www.ci.danville.ca.us/WorkArea/linkit.aspx?LinkIde ntifier=id&ItemID=6237&libID=6211



County	City	Details
		Security alarm users are required to obtain a permit from the El Cerrito Police Department.
	El Cerrito	Cost: \$27.00
		Application: http://ca-elcerrito.civicplus.com/DocumentView.aspx?DID=365
		The homeowner must register a monitored security alarm system with the Martinez Police Department.
	Martinez	Cost: \$30.00
		Application: Only available in person at the Martinez Police Department.
Contra Costa	Pleasant Hill	Security alarm users are required to obtain a permit from the Pleasant Hill Police Department.
		Cost: \$57.00 (pro-rated)
		Application: http://www.ci.pleasant-hill.ca.us/DocumentView.aspx?DID=4545
		Security alarm users are required to obtain a permit from the Walnut Creek Police Department.
	Walnut Creek	Cost: No Fee
		Application: http://www.walnut-creek.org/civica/filebank/blobdload.asp?BlobID=4051
		The Placerville Police Department requires alarm users to register their alarms.
El Dorado	Placerville	Cost: \$35.00
		Application: See Application Link



County	City	Details
El Dorado	Unincorporated County Area	The El Dorado County Sheriff's office requires alarm users to register their alarms. Cost: \$30.00 Application: See Application Link
	Fresno	Alarm systems users are not required to register until after there has been a false alarm. Contact the Fresno Police Department for more information.
Fresno	Reedley	Alarm users are required to register their alarm systems with the Reedley Police Department. Cost: No Fee Application: See Application Link
Glenn	Orland	Alarm users are required to register their alarm systems with the Orland Police Department. Cost: No Fee Application: http://cityoforland.com/_documents/AlarmPermitApplication_001.pdf
Kings	Hanford	Alarm users are required to register their alarm systems with the Hanford Police Department. Cost: \$20.00 Application: http://www.ci.hanford.ca.us/civica/filebank/blobdload.asp?BlobID=2363



County	City	Details
		The alarm system user must obtain a permit from the City of Madera Police Department - Alarm Division.
		Cost: \$50.00
Madera	Madera	Application: http://www.cityofmadera.org/c/document_library/get_file? uuid=ed7ff04c-34c5-4e56-869f- 36d4b914b2a9&groupId=10128
		Alarm system users must obtain a permit from the Twin Cities Police Department.
	Corte Madera	Cost: \$30.00
		Application: http://www.ci.larkspur.ca.us/forms.aspx?FID=79
		Alarm system users must obtain a permit from the Twin Cities Police Department.
	Larkspur	Cost: \$30.00
Marin		Application: http://www.ci.larkspur.ca.us/forms.aspx?FID=79
	Novato	At this time, user registration is being handled by Comcast on your behalf; however, municipal permitting fees are your responsibility and may be reflected in your monthly bill from Comcast.
	Novalo	You should be receiving communication from the city of Novato once your system has been registered.
		Cost: \$28.00
		Alarm system users must obtain a permit.
		Cost: \$50.00
	Ross	Application: http://www.townofross.org/pdf/public-safety-reports/alarm-permit-application.pdf



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Marin	San Anselmo	Security alarm system users must register their alarm system with the Police Department. Cost: No Fee Application: http://www.townofsananselmo.org/documents/Police/Business%20Emergency%20_%20Alarm_rev%201007.PDF
	San Rafael	Alarm system users must obtain a permit from the San Rafael Police Department. Cost: \$74.00 Application: http://www.srpd.org/downloads/permits/alarm_permit_ap plication_form.pdf
	Sausalito	Alarm users are required to register their alarm systems with the Sausalito Police Department. Cost: \$25.00 Application: http://ci.sausalito.ca.us/Index.aspx?page=173
Mendocino _	Fort Bragg	Alarm users are required to register their alarm systems with the Fort Bragg Police Department. Cost: No Fee Application: See Application Link
	Unincorporated County Area	Alarm users are required to register their alarm systems with the Mendocino County Sheriff's Office. Cost: No Fee Application: See Application Link



County	City	Details
Merced	Unincorporated County Area	Merced County Sheriff's Office requires alarm users to register their alarm system. Cost: \$20.00 Application: http://www.co.merced.ca.us/documents/Sheriff's%20Dep artment/Alarm%20Permit%20Application.PDF
Monterey	Carmel	Alarm users are required to register their alarm systems with the Carmel Police Department. Cost: \$20.00 Application: See Application Link
	Marina	Alarm users are required to register their alarm systems with the Marina Police Department. Cost: \$20.00 Application: See Application Link
	Monterey	Alarm users are required to register their alarm systems with the Monterey Police Department. Cost: \$25.00 Application: See Application Link
	Pacific Grove	Alarm users are required to register their alarm systems with the Pacific Grove Police Department. Cost: \$50.00 Application: See Application Link



County	City	Details
	Salinas	Security alarm users are required to register their alarm systems with the Salinas Police Department. Cost: \$36.00 Application: http://www.salinaspd.com/online_services/pdf/Burglar_Alarm_Application.pdf
Monterey	Unincorporated County Area	Security alarm users are required to register their alarm systems with the Monterey County Sheriff Police Department. Cost: \$50.00 Application: http://www.co.monterey.ca.us/sheriff/pdfs/newalarmpermit_app.pdf
Napa	Napa	Alarm users are required to register their alarm systems with the Napa Police Department. Cost: \$34.50 Application: http://cityofnapa.org/images/police/new%20alarm%20per m.pdf
	Saint Helena	Security alarm users are required to obtain an alarm permit with the St. Helena Police Department. Cost: \$36.00 Application: See Application Link
Placer	Roseville	The City of Roseville outsources their alarm user registrations to a third party named Crywolf, Inc. Security alarm system users must obtain a permit, the permit may only be applied for online. Cost: \$35.00 Application: https://www.crywolf.us/rosevilleca/RegForm/NewRegFormLong.aspx
Sacramento	Citrus Heights	Security alarm system users must obtain a permit with the Citrus Heights Police Department. Cost: \$50.00 http://www.citrusheights.net/docs/alarm_application



County	City	Details
		Security alarm users must obtain an alarm permit from the Elk Grove Police Department - Alarm Bureau.
	Elk Grove	Cost: \$50.00
		Application: http://www.elkgrovepd.org/documents/egpd-alarm-permit-application.pdf#search='alarm'
		Security alarm system user must obtain a permit from the Folsom Police Department.
	Folsom	Cost: \$26.00
		http://www.folsom.ca.us/civica/filebank/blobdload.asp?Bl obID=9810#page=
Sacramento	Galt	It is suggested that security users register the system with the Galt Police Department. This is not a requirement, merely a suggestion. Applicants can call the police department and have the form mailed to them or apply in person.
		Cost: No Fee Application: In person only
		Alarm users are required to register their alarm systems with the Isleton Police Department.
	Isleton	Cost: No Fee
		Application: There are no forms and registration can only be done in person.
		Security alarm system users must obtain a permit from the Sacramento County Sheriff's Office- Alarm Ordinance Bureau.
	Rancho Cordova	Cost: \$50.00
		Application: http://www.sacsheriff.com/forms/documents/RC_APPLIC ATION1.pdf



County	City	Details
	Sacramento	Alarm users are required to register their alarm systems with the Sacramento Police Department. It is required that the alarm company obtain a copy of the permit from the homeowner as proof of registration Cost: \$40.00 Application: http://www.sacpd.org/pdf/SacAlarmPermitApp.pdf
Sacramento	Unincorporated County Area	Security alarm users are required to obtain an alarm permit with the Sacramento County Sheriff's Department - Alarm Bureau Cost: \$50.00 Application: http://www.sacsheriff.com/forms/documents/SSD_APPLICATION.pdf
San Francisco	San Francisco	At this time, user registration with the city is being handled by Comcast on your behalf; however, municipal permitting fees are your responsibility and may be reflected in your monthly bill from Comcast. Cost: \$45.00
	Unincorporated County Area	At this time, user registration with the city is being handled by Comcast on your behalf; however, municipal permitting fees are your responsibility and may be reflected in your monthly bill from Comcast. Cost: \$45.00
San Joaquin	Lodi	Lodi Police Department requires alarm users to register their alarm with the police department. Cost: \$25.00 Application: See Application Link



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San Joaquin	Manteca	Manteca Police Department requires alarm users to register their alarm with the police department. Cost: No Fee Application: http://www.ci.manteca.ca.us/forms/Police/alarm_permit.p
	Stockton	Security alarm system user must obtain a permit from the Stockton Police Department. Cost: \$55.00 Application: http://www.stocktongov.com/files/Alarm%20Permit%20Application.pdf
	Tracy	Alarm system users must obtain a permit from the Tracy Police Department. Cost: \$20.00 Application: http://www.ci.tracy.ca.us/documents/Residential_Alarm_ Permit_Application.pdf
	Unincorporated County Area	Alarm users are required to register their alarm systems with the San Joaquin County Sheriff's Department. Cost: No Fee Application: http://www.sjgov.org/sheriff/AlarmApp.pdf
San Mateo	Belmont	Security alarm system user must obtain a permit from the Belmont Police Department. Cost: \$50.00 Application: Forms must be obtained in person or through the mail upon request



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	Burlingame	Burlingame Police Department requires alarm users to register their alarm with the police department.
		Cost: \$49.50
		Application: http://www.burlingame.org/Modules/ShowDocument.aspx ?documentid=5792
		Alarm system users must obtain a permit from the Daly City Finance Department. The permit application will then be forwarded to the Police Department.
	Daly City	Cost: \$25.00
		Application: http://www.dalycity.org/Assets/Departments/Police/pdf/Alarm+Application.pdf
San Mateo	Foster City	Security alarm system users must register their alarms with the Foster City Police Department.
		Cost: No Fee
		Application: There is no formal application but the alarm system user is required to call the police department to inform them of the alarm installation.
	Half Moon Bay	Security alarm system user must obtain a permit from the Half Moon Bay Finance Department.
		Cost: \$50.00
		Application: See Application Link
	Hillsborough	Alarm system users must obtain a permit from the Hillsborough Police Department
		Cost: \$60.00
		Application: See Application Link



County	City	Details
	Menlo Park	Security alarm system users must obtain a permit from the Menlo Park Police Department.
		Cost: \$25.00
		Application: http://www.menloparkpolice.org/communications/pdf/alar m_app.pdf
	Millbrae	Security alarm system users must obtain a permit from the Millbrae Police Department.
		Cost: \$71.00
		Application: http://www.ci.millbrae.ca.us/Modules/ShowDocument.asp x?documentid=2972
	Pacifica	Security alarm system users must obtain a permit from the Pacifica Police Department.
San Mateo		Cost: \$75.00
Can many		Application: http://www.cityofpacifica.org/civica/filebank/blobdload.asp ?BlobID=2984
	San Carlos	Alarm system users must obtain a permit from the San Carlos Police Department.
		Cost: \$51.00
		Application: http://www.cityofsancarlos.org/civica/filebank/blobdload.a sp?BlobID=3254
	Woodside	Security alarm system users must obtain a permit from the Woodside Town Hall.
		Cost: \$30.00
		Application: http://www.woodsidetown.org/sites/default/files/fileattach ments/alarm_permit_application_2011.pdf



County	City	Details
Santa Barbara	Santa Maria	Security alarm system users must obtain a permit from the Santa Maria Police Department - Alarm Permitting Program. Cost: \$13.40
		Application: https://www.cityalarmpermit.com/fams/citizen/city/SantaMaria/PermitApp.pdf
		There are no formal alarm system user registration/permit requirements. However, they request that the alarm user provide their contact and alarm information.
	Campbell	Cost: No Fee
		Application: The alarm user can obtain the registration form from the police department
		Security alarm system users must obtain a permit from the Los Altos Police Department.
	Los Altos	Cost: \$37.00
Santa Clara		Application: http://www.ci.los-altos.ca.us/police/documents/Resident%20Permit%20Application.pdf
		Security alarm system users must obtain a permit from the Mountain View Police Department.
	Mountain View	Cost: \$20.00
		Application: http://www.mountainview.gov/civica/filebank/blobdload.as p?BlobID=3686
		Security alarm system users must obtain a permit from the Palo Alto Police Department.
	Palo Alto	Cost: \$35.00
		Application: http://www.cityofpaloalto.org/civica/filebank/blobdload.asp ?BlobID=3933



County	City	Details
		Security alarm system users must obtain a permit from the Santa Clara Police Department.
	Santa Clara	Cost: \$23.50
		Application: http://scpd.org/Modules/ShowDocument.aspx?documenti d=135
		Alarm users are required to register their alarm system with the Saratoga Town Hall.
	Saratoga	Cost: No Fee
Santa Clara	Canadiga	Application: http://www.saratoga.ca.us/civica/filebank/blobdload.asp? BlobID=3588
		Security alarm system users must obtain a permit from the Sunnyvale Police Department
	Sunnyvale	Cost: \$35.00
		Application: http://sunnyvale.ca.gov/Portals/0/Sunnyvale/DPS/CrimePrevention/AlarmPermit_nonForm.pdf
	Santa Cruz	Alarm users are required to register their alarm systems with the Police Department.
		Cost: \$25.00
Santa Cruz		Application: http://www.cityofsantacruz.com/Modules/ShowDocument. aspx?documentid=1980
	Scotts Valley	Alarm users are required to register their alarm systems with the Police Department.
		Cost: \$26.00
		Application: http://www.scottsvalleypd.com/Downloads/2012AlarmRe gistrationForm.pdf



County	City	Details
Santa Cruz	Unincorporated County Area	Alarm users are required to register their alarm systems with the Police Department.
		Cost: \$40.00 (Initial), \$25.00 (Renewal)
		Application: http://www.scsheriff.com/LinkClick.aspx?fileticket=D9hF5 hH2Dqk%3d&tabid=929
		Alarm users are required to register their alarm systems with the Police Department.
	Fairfield	Cost: \$38.00
	, amos	Application: http://www.fairfield.ca.gov/civica/filebank/blobdload.asp? BlobID=5223
	Suisun City	Alarm system users must obtain a permit from the Police Department.
		Cost: \$30.00
Solano		Application: http://www.suisun.com/FormsApplications/pdf%20forms/ App_AlarmPermit.pdf
	Vacaville	Alarm system users must obtain a permit from the Police Department. The alarm company is required to ensure that the alarm user obtains the necessary alarm permit.
		Cost: \$25.00
		Application: http://www.cityofvacaville.com/departments/police/doc_uments/Alarm%20Registration%20Form%202-1-11.pdf
	Vallejo	The city of Vallejo partners with a third party company, Crywolf to register all alarm systems.
		At this time, user registration is being handled by Comcast on your behalf; however, municipal permitting fees are your responsibility and may be reflected in your monthly bill from Comcast.



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	Cotati	Alarm users are required to register their security alarm systems with the Police Department.
		Cost: \$10.00
		Application: Only available in person at the Cotati Police Department.
Sonoma		Alarm users are required to register their alarm systems with the Police Department.
	Santa Rosa	Cost: \$10.00
		Application: See Application Link
	Modesto	Alarm users are required to register their alarm systems with the Modesto City Police Department.
		Cost: No Fee
Stanislaus		Application: http://www.modestogov.com/mpd/docs/permits/alarm_permit.pdf
	Unincorporated County Area	Alarm users are required to register their alarm systems with the Sheriff's Department.
		Cost: \$20.00
		Application: See Application Link
Sutter	Yuba City	Security system alarm users are required to obtain a permit for their alarm systems from the Police Department.
		Cost: \$43.50
		Application: http://www.ycpd.org/documents/alarmapp.pdf



County	City	Details
Tulare	Visalia	Alarm users are required to obtain a permit for their alarm systems with the Police Department. Cost: \$15.00 Application: http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp? BlobID=11102
Tuolumne	Unincorporated County Area	Alarm users are required to register their alarm systems with the Police Department. Cost: \$35.00 Application: http://portal.co.tuolumne.ca.us/ps/psft/V-2079456021/RegistrationForm.pdf
Yolo	Davis	Alarm users are required to register their alarm systems with the Police Department. Cost: \$25.00 Application: http://cityofdavis.org/police/pdfs/forms/Alarm_Permit_Res idential_Application.pdf
Yuba	Marysville	The Authority confirmed that alarm users are required to obtain a permit for their alarm systems from the Police Department. Cost: \$40.00 Application: See Application Link

<u>Alarm Company Information</u> Comcast Broadband Security, LLC d/b/a Xfinity Home 3077 Comcast Place Livermore, CA 94551 1-800-934-6489

Monitoring Company Information C.O.P.S. Monitoring 1041 Glassboro Road, Building F Williamstown, NJ 08094 856-629-1111