

# XFINITY HOME



Comcast  
8000 East Iliff Ave  
Denver, Colorado 80231

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Colorado require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at [www.xfinity.com/xhportal](http://www.xfinity.com/xhportal); go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team  
1-800-XFINITY

County	City	Details
Arapahoe County	Cherry Hills Village	<p>Security Alarm users are required to register the system with the Cherry Hills Village Police Department. The Alarm Permit application is only available, in person, at the Cherry Hills Village Police Department.</p> <p>Current Cost: \$25.00</p> <p>Application: Must be completed in person - 2450 East Quincy Ave. Cherry Hills Village, CO</p>
Denver County	Denver	<p>Security alarm users are required to register the alarm system with the Denver Excise &amp; Licenses Department - Alarm Division. The online application requires the name of the monitoring company to be entered. The alarm system is monitored by C.O.P.S. Monitoring, their contact information can be found on the final page of this document.</p> <p>Current Cost: \$25.00</p> <p>Application:  <a href="https://www.cityalarmpermit.com/fams/citizen/city/denver/ATB_Login.aspx">https://www.cityalarmpermit.com/fams/citizen/city/denver/ATB_Login.aspx</a></p>
Douglas County	Unincorporated County Area	<p>Douglas County Sheriff's Office has contracted with ATB Services to manage the daily functions of the alarm ordinance.</p> <p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly bill from Comcast.</p> <p>Douglas County requires that the central monitoring station make two phone calls prior to dispatching authorities in the event of an alarm. In order to comply with this requirement, customers must keep two contact numbers listed in the customer portal at all times. In the event customer fails to keep updated numbers in the portal and Comcast is fined by the County as a result, Comcast reserves the right to pass any fine, plus an administrative fee, on to the customer.</p> <p>Current Cost: \$40.00 - properties with senior residents are exempt</p>

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Douglas County	Castle Pines North	<p>Douglas County Sheriff's Office has contracted with ATB Services to manage the daily functions of the alarm ordinance.</p> <p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly bill from Comcast.</p> <p>Douglas County requires that the central monitoring station make two phone calls prior to dispatching authorities in the event of an alarm. In order to comply with this requirement, customers must keep two contact numbers listed in the customer portal at all times. In the event customer fails to keep updated numbers in the portal and Comcast is fined by the County as a result, Comcast reserves the right to pass any fine, plus an administrative fee, on to the customer.</p> <p>Current Cost: \$40.00 - properties with senior residents are exempt</p>
	Larkspur	<p>Douglas County Sheriff's Office has contracted with ATB Services to manage the daily functions of the alarm ordinance.</p> <p>At this time, user registration is being handled by Comcast on your behalf in this municipality; however, municipal permitting fees are your responsibility and may be reflected in your monthly bill from Comcast.</p> <p>Douglas County requires that the central monitoring station make two phone calls prior to dispatching authorities in the event of an alarm. In order to comply with this requirement, customers must keep two contact numbers listed in the customer portal at all times. In the event customer fails to keep updated numbers in the portal and Comcast is fined by the County as a result, Comcast reserves the right to pass any fine, plus an administrative fee, on to the customer.</p> <p>Current Cost: \$40.00 - properties with senior residents are exempt</p>

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El Paso County	Colorado Springs	<p>Security alarm users are required to register a monitored alarm system with the Colorado Springs Police Department.</p> <p>Current Cost: \$24.00</p> <p>Application: See Attached / Visit Police Department in person</p>
Jefferson County	Golden	<p>Alarm users are required to register the systems with the Golden Police Department.</p> <p>Current Cost: \$25.00</p> <p>Application: See Attached / Visit Police Department in person</p>
Larimer	Unincorporated County Area	<p>The Larimer County Sheriff's Office utilizes an online alarm registration-renewal service called "Crywolf." Alarm system registration is required. The registration can only be completed online or by mail.</p> <p>Current Cost: \$50.00 to register; \$25.00 to renew</p> <p>Application: <a href="https://www.crywolf.us/larimer/RegForm/NewRegFormLong.aspx">https://www.crywolf.us/larimer/RegForm/NewRegFormLong.aspx</a></p>

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Larimer	Timnath	<p>The Larimer County Sheriff's Office utilizes an online alarm registration-renewal service called "Crywolf." Alarm system registration is required. The registration can only be completed online or by telephone.</p> <p>Current Cost: \$50.00 to register; \$25.00 to renew</p> <p>Application:  <a href="https://www.crywolf.us/larimer/RegForm/NewRegFormLong.aspx">https://www.crywolf.us/larimer/RegForm/NewRegFormLong.aspx</a></p>
Las Animas County	Trinidad	<p>The Authority confirmed that alarm users (<b>security/smoke</b>) are required to register the alarm system with the City Clerk's Office.</p> <p>Cost: \$25.00</p> <p>Application: See Attached / Visit City Clerk's Office in-person</p>
Pitkin County	Aspen	<p>The Authority confirmed that alarm users (<b>security/ smoke</b>) are required to obtain an Alarm Permit from the Aspen Police Department.</p> <p>Cost: \$114.00</p> <p>Application: See Attached / Visit City Clerk's Office in-person</p>
	Snowmass	<p>Alarm users (<b>security/ smoke</b>) are required to obtain an Alarm Permit from the Snowmass Village Police Department</p> <p>Current Cost: \$35.00</p> <p>Application:<a href="http://www.tosv.com/uploads/FileUpload/police_alarm_permit.pdf">http://www.tosv.com/uploads/FileUpload/police_alarm_permit.pdf</a></p>
Routt County	Unincorporated County Area	<p>Steamboat Springs Fire Prevention District provides fire services for unincorporated Routt County.</p> <p>The Steamboat Springs Fire Department requires homeowners to register monitored smoke alarms as well as purchase emergency lock-boxes. There is no fee to register the smoke alarm system with the Fire Department.</p> <p>Current Cost: Free</p> <p>Pre-Plan Worksheet: See Attached / Visit Fire Department in person</p>

County	City	Details
Routt County	Steamboat Springs	<p>The Steamboat Springs Fire Department <b>requires homeowners to register monitored smoke alarms as well as purchase emergency lock-boxes.</b> There is no fee to register the smoke alarm system with the Fire Department.</p> <p>Current Cost: Free registration. Lock box available for purchase.</p> <p>Pre-Plan Worksheet: See Attached / Visit Fire Department in person</p>
Summit County	Unincorporated County Area	<p>Summit County requires all security alarm users to register the alarm system with the Summit County Alarm Management Program.</p> <p>Current Cost: \$50.00</p> <p>Application:  <a href="https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx">https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx</a></p>
	Blue River	<p>Blue River requires all security alarm users to register the alarm system with the Summit County Alarm Management Program.</p> <p>Current Cost: \$50.00</p> <p>Application:  <a href="https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx">https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx</a></p>
	Breckenridge	<p>Blue River requires all security alarm users to register the alarm system with the Summit County Alarm Management Program.</p> <p>Current Cost: \$50.00</p> <p>Application:  <a href="https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx">https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx</a></p>

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Summit County	Dillon	<p>The Town of Dillon requires all security alarm users to register the alarm system with the Summit County Alarm Management Program.</p> <p><b>The town also requires alarm holders to purchase a key box called a "Knox Box."</b></p> <p>Current Cost: \$50.00</p> <p>Application:  <a href="https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx">https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx</a></p>
	Frisco	<p>The Town of Frisco requires all security alarm users to register the alarm system with the Summit County Alarm Management Program.</p> <p><b>The town also requires alarm holders to purchase a key box called a "Knox Box."</b></p> <p>Current Cost: \$50.00</p> <p>Application:  <a href="https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx">https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx</a></p>
	Silverthorne	<p>The Town of Silverthorne requires all security alarm users to register the alarm system with the Summit County Alarm Management Program.</p> <p><b>The town also requires alarm holders to purchase a key box called a "Knox Box."</b></p> <p>Current Cost: \$50.00</p> <p>Application:  <a href="https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx">https://www.summitalarms.org/CryWolfWebSite_new/RegForm/NewRegFormLong.aspx</a></p>

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## Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home  
8000 East Iliff Ave  
Denver, Colorado 80231  
800-266-2278

## Monitoring Company Information

C.O.P.S. Monitoring  
1041 Glassboro Road, Building F  
Williamstown, NJ 08094  
856-629-1111