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XFINITY Home
1401 Northpoint Parkway
West Palm Beach, FL 33407
1-800-934-6489

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Florida require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhsportal; go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY

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State	County	City	Details
Florida	Bay	Panama City	Alarm system users are required to register their system with the Panama City Police Department. Cost: No Fee Application: See Attached
	Brevard	Palm Bay	Alarm users for **Security** systems are required to register their alarm systems with the Palm Bay Police Department. Current Cost: $20.00 Fee Alarm Permit Application: http://www.palmbayflorida.org/police/public/documents/alarm_permit_form.pdf
	Broward	Davie	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Davie Police Department. Current Cost: No Fee Alarm Permit Application: https://www.crywolf.us/daviefl/default.aspx
		Fort Lauderdale	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Fort Lauderdale Police Department. Current Cost: $50.00 Fee Alarm Permit Application: http://www.fortlauderdale.gov/alarm/alarm_reg_form.pdf
		Hallandale Beach	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Hallandale Police Department. Current Cost: $50.00 Fee $20.00 Annual Renewal Fee Alarm Permit Application: http://www.hallandalebeachfl.gov/DocumentView.aspx?DID=844
		Hollywood	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Treasury Division. Current Cost: $26.00 Fee Alarm Permit Application: http://www.hollywoodfl.org/finance/pdf/AlarmRegistrationForm.pdf

XFINITY HOME

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Florida	**Broward**	**Lighthouse Point**	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Lighthouse Point Police Department. Current Cost: $10.00 Fee Alarm Permit Application: Permit application must be obtained in person at the Lighthouse Point Police Department.
		Margate	Alarm users for **Security** systems are required to register their alarm systems with the Margate Police Department. Current Cost: $25.00 Fee Alarm Permit Application: http://www.margatefl.com/police/publications/Alarm%20Application%20Form.pdf
		Miramar	Alarm users for **Security** systems are required to register their alarm systems with Code Compliance Division of the Miramar Police Department. Current Cost: $50.00 Fee Alarm Permit Application: http://www.miramarpd.org/docs/burglarAlarmApp.pdf
		North Lauderdale	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the North Lauderdale Community Development Department. Current Cost: $25.00 Fee Alarm Permit Application: http://www.nlauderdale.org/CommDev/alarm%20ordinance.pdf
		Pembroke Pines	Alarm users for **Security** systems are required to register their alarm systems with the Pembroke Pines False Alarm Reduction Permit Department. Current Cost: No Fee Alarm Permit Application: https://www.crywolf.us/pembrokepines/RegForm/NewRegFormLong.aspx
		Plantation	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Plantation Police Department. Current Cost: $25.00 Alarm Permit Application: http://www.psd.plantation.org/docs/alarm-app.pdf
		Pompano Beach	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the City of Pompano Beach Building Inspections Division. Current Cost: $25.00 Fee Alarm Permit Application: http://www.mypompanobeach.org/directory/building/forms/alarms.pdf

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Florida	Broward	Wilton Manors	Alarm users for **Security** systems are required to register their alarm systems with the Wilton Manors Police Department. Current Cost: $25.00 Fee Alarm Permit Application: http://www.wmpd.org/alarmregistration.pdf
	Collier	Chokoloskee	Alarm system users are required to register their alarm systems with the Collier County Sheriff's Department Current Cost: No Fee Alarm Permit Application: http://www.colliersheriff.org/Modules/ShowDocument.aspx?documentid=40865
		Everglades City	Alarm system users are required to register their alarm systems with the Collier County Sheriff's Department Current Cost: No Fee Alarm Permit Application: http://www.colliersheriff.org/Modules/ShowDocument.aspx?documentid=40865
		Unincorporated County Area	Alarm system users are required to register their alarm systems with the Collier County Sheriff's Department Current Cost: No Fee Alarm Permit Application: http://www.colliersheriff.org/Modules/ShowDocument.aspx?documentid=40865
	Highlands	Avon Park	Alarm users must register their alarm systems with the Avon Park Police Department. Current Cost: No Fee Alarm Permit Application: See Attached

XFINITY HOME

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Florida	Indian River	Fellsmere	Alarm users for **Security** systems are required to register their alarm systems with the City of Fellsmere Police Department. Current Cost: $12.00 Fee Alarm Permit Application: http://www.cityoffellsmere.org/documents/police/alarm_moitored.pdf
	Indian River	Orchid	Alarm users for **Security** systems are required to register their alarm systems with the Indian River County Sheriff's Office False Alarm Reduction Office. Current Cost: $30.00 Fee Alarm Permit Application: Comcast will submit the permit application on the customer's behalf as required by the municipality.
		Sebastian	Alarm users for **Security** systems are required to register their alarm systems with the Sebastian Police Department. Current Cost: $10.00 Fee Alarm Permit Application: Please contact the Sebastian Police Department at (772) 589-5233 to obtain the application form.
		Unincorporated County Area	Alarm users for **Security** systems are required to register their alarm systems with the Indian River County Sheriff's Office False Alarm Reduction Office. Current Cost: $30.00 Fee Alarm Permit Application: Comcast will submit the permit application on the customer's behalf as required by the municipality.
		Vero Beach	Alarm users for **Security** systems are required to register their alarm systems with the Vero Beach Police Department. Current Cost: $30.00 Fee Alarm Permit Application: http://vbpd.org/docs/alarm.html
	Lake	Eustis	Alarm system users are required to register their system with the Eustis Police Department. Cost: No Fee Application: See Attached
		Mount Dora	Alarm system users are required to register their system with the Mount Dora Police Department. Cost: No Fee Application: See Attached

XFINITY HOME

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Florida	Lake	Umatilla	Alarm system users are required to register their system with the Umatilla Police Department Cost: No Fee Application: See Attached
	Martin	Jupiter Island	Alarm users for **Security** systems are required to register their alarm systems with the Jupiter Island Police Department. Current Cost: $10.00 Alarm Permit Application: Please contact the Jupiter Island Police Department at (772) 545-0112 to obtain the application form.
		Ocean Breeze Park	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Martin County Tax Collector. Current Cost: $20.00 Fee Alarm Permit Application: http://taxcol.martin.fl.us/ws/Fformsredirect.aspx?forms=AlarmPermit
		Stuart	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Development Department. Current Cost: $24.00 Fee Alarm Permit Application: http://cityofstuart.us/images/stories/downloads/Development/Permits/Alarm_User.pdf
		Unincorporated County Area	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Martin County Tax Collector. Current Cost: $20.00 Fee Alarm Permit Application: http://taxcol.martin.fl.us/ws/Fformsredirect.aspx?forms=AlarmPermit
		Stuart	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Development Department. Current Cost: $124.00 Fee Alarm Permit Application: http://cityofstuart.us/images/stories/downloads/Development/Permits/Alarm_User.pdf
		Aventura	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Aventura Police Department. Current Cost: No Fee Alarm Permit Application: http://www.cityofaventura.com/index.aspx?page=122

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Florida	**Miami-Dade**	**Biscayne Park**	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Biscayne Park Police Department. Current Cost: No Fee Alarm Permit Application: http://www.biscayneparkfl.gov/vertical/sites/%7BD1E17BCD-1E01-4F7D-84CD-7CACF5F8DDEE%7D/uploads/%7B6A7C0396-C3C2-40E3-AFF2-8CC3C8863F44%7D.PDF
		Coral Gables	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Finance Department. Current Cost: $31.00 Fee Alarm Permit Application: http://www.citybeautiful.net/modules/showdocument.aspx?documentid=2453
		Cutler Bay	Alarm users for **Security** systems are required to register their alarm systems with the Cutler Bay Finance Department. Current Cost: $25.00 Fee Alarm Permit Application: http://www.cutlerbay-fl.gov/forms/1303325277_reg%20revised%202011.pdf
		Doral	Alarm users for **Security** systems are required to register their alarm systems with the City of Doral Police. Current Cost: $25.00 Fee Alarm Permit Application: http://www.cityofdoral.com/index.php?option=com_content&view=article&id=131&Itemid=318
		El Portal	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the El Portal Village Hall. Current Cost: $30.00 Fee Alarm Permit Application: http://elportalvillage.com/wp-content/uploads/2009/12/AlarmPermitApplication.pdf

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Florida	**Miami-Dade**	**Hialeah**	Alarm users for **Security** systems are required to register their alarm systems with the Hialeah City Alarm Program. Current Cost: No Fee Alarm Permit Application: https://www.cityalarmpermit.com/fams/citizen/city/hialeah/PermitApp.pdf
		Homestead	Alarm users for **Security** systems are required to register their alarm systems with the Homestead Police Department. Current Cost: $25.00 Fee Alarm Permit Application: http://www.homesteadpolice.com/alarms/RegForm/NewRegFormLong.aspx
		Medley	Alarm users for **Security** systems are required to register their alarm systems with the Building and Zoning Department. Current Cost: $50 Initial Fee $35 Annual Renewal Fee Alarm Permit Application: http://www.townofmedley.com/forms/AlarmRegistrationApplication.pdf
		Miami	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Miami Police Department. Current Cost: $82.50 Fee Alarm Permit Application: http://www.miami-police.org/docs/Permit_Applicant_Form.pdf

XFINITY HOME

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Florida	**Miami-Dade**	**Miami Gardens**	Alarm users for **Security** systems are required to register their alarm systems with the Miami Gardens Police Department. Current Cost: $37.00 Fee Alarm Permit Application: Application must be obtained in person from the Miami Gardens Police Department.
		Miami Lakes	Alarm users for **Security** systems are required to register their alarm systems with the Planning and Development Department. Current Cost: $25 Initial Fee 　　　　　　$10 Annual Renewal Fee Alarm Permit Application: https://docs.google.com/viewer?a=v&q=cache:Tmr8kI9jPxkJ:www.miamilakes-fl.gov/pdfs/Download%2520Forms/BURGLAR%2520ALARM%2520REGISTRATION.pdf+miami+lakes+burglar+alarm+permit&hl=en&gl=us&pid=bl&srcid=ADGEESgtd5ndM-5uXZdZ5El657sqqX5qRZOs2QFtSBN0_upSv0DKcuy00XBI7Y6vh8VPWmp-JJTTb5s7tdueqtthQFcXSxYg9sGt7euVTkb_94xbRTpMV4XiNbHSmHWycWG1BPGE_Ru7&sig=AHIEtbQx_J5fvE9rExYDy_ZZ-zlNVrhL2Q
		Miami Shores	Alarm users for **Security** systems are required to register their alarm systems with the Miami Shores Police Department. Current Cost: $35.00 Fee Alarm Permit Application: https://www.cityalarmpermit.com/fams/citizen/city/Miamishores/PermitApp.pdf
		Opa-locka	Alarm users for **Security** systems are required to register their alarm systems with City Hall. Current Cost: $75.00 Initial Fee 　　　　　　$25.00 Renewal Fee Alarm Permit Application: http://www.opalockafl.gov/DocumentView.aspx?DID=124
		Palmetto Bay	Alarm users for **Security** systems are required to register their alarm systems with Village Hall. Current Cost: $25.00 Fee Alarm Permit Application: http://www.palmettobay-fl.gov/sites/all/files/pdf/Village%20Departments/Finance/Alarm%20Registration%20Form.pdf

XFINITY HOME

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Florida	**Miami-Dade**	**Pinecrest**	Alarm users for **<u>Security</u>** systems are required to register their alarm systems with the Pinecrest Police Department. Current Cost: No Fee <u>Alarm Permit Application:</u> http://www.pinecrest-fl.gov/index.aspx?recordid=101&page=151
		South Miami	Alarm users for **<u>Security</u>** systems are required to register their alarm systems with the Finance Department. Current Cost: No Fee <u>Alarm Permit Application:</u> Application must be obtained in person from the Finance Department.
		Sunny Isles Beach	Alarm users for **<u>Security</u>** systems are required to register their alarm systems with the Sunny Isles Beach Police Department. Current Cost: No Fee <u>Alarm Permit Application:</u> http://www.sibfl.net/pdf/alarm_registration_form.pdf
		Sweetwater	Alarm users for **<u>Security</u>** systems are required to register their alarm systems with the Licensing Department. Current Cost: $25.00 Fee <u>Alarm Permit Application:</u> Application must be obtained in person from the Licensing Department.
		Unincorporated County Area	Alarm users for both **<u>Fire and Security</u>** systems are required to register their alarm systems with the Miami-Dade Alarm Unit. Current Cost: $25.00 <u>Alarm Permit Application:</u> http://www.miamidade.gov/mdpd/library/IGB/BurAlarm_eForm.pdf
	Palm Beach	**Belle Glade**	Alarm users for **<u>Security</u>** systems are required to register their alarm systems with the Palm Beach County Sheriff's Office. Current Cost: $25.00 Fee <u>Alarm Permit Application:</u> http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
		Boca Raton	Alarm users for both **<u>Fire and Security</u>** systems are required to register their alarm systems with the Boca Raton Alarm Unit. Current Cost: No Fee <u>Alarm Permit Application:</u> http://ci.boca-raton.fl.us/fin/pdf/FalseAlarmAppl-Police.pdf

XFINITY HOME

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Florida	Palm Beach	**Boynton Beach**	Alarm users for **Security** systems are required to register their alarm systems with the Boynton Beach Police Department. Current Cost: $30.00 Fee Alarm Permit Application: http://www.boynton-beach.org/government/departments/code_compliance/ docs/alarm_application.pdf
		Cloud Lake	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach County Sheriff's Office. Current Cost: $25.00 Fee Alarm Permit Application: Application must be obtained in person from the Palm Beach County Sheriff's Office
		Delray Beach	Alarm users for **Security** systems are required to register their alarm systems with the Delray Beach Community Improvement Alarm Unit. Current Cost: $25.00 Initial Fee 　　　　　　　　$30.00 Renewal Fee Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
		Glen Ridge	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach County Sheriff's Office. Current Cost: $25.00 Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
		Golf	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach County Sheriff's Office. Current Cost: $25.00 Fee Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
		Greenacres	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Greenacres Department of Public Safety. Current Cost: No Fee Alarm Permit Application: http://www.ci.greenacres.fl.us/dept_public_safety/pdf/Alarm_Information_Form_Mailer.pdf
		Gulf Stream	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Gulf Stream Police Department. Current Cost: $10.00 Fee Alarm Permit Application: Application must be obtained in person from the Gulf Stream Police Department.

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Florida	**Palm Beach**	**Haverhill**	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach County Sheriff's Office. Current Cost: $25.00 Fee Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
		Hypoluxo	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Hypoluxo Building and Zoning Department. Current Cost: No Fee Alarm Permit Application: http://www.hypoluxo.org/files/33393933.pdf
		Jupiter Inlet Colony	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Jupiter Inlet Colony Police Department. Current Cost: $35 Alarm Permit Application: Applications must be obtained in person at the Jupiter Inlet Colony Police Department.
		Lake Park	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach County Sheriff's Office. Current Cost: $25.00 Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
		Lake Worth	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach County Sheriff's Office. Current Cost: $25.00 Fee Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
		Lantana	Alarm users for **Security** systems are required to register their alarm systems with the Lantana Police Department. Current Cost: No Fee Alarm Permit Application: http://www.lantana.org/files/alarmpmt.pdf
		Loxahatchee Groves	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach Sheriff Office Alarm Unit. Current Cost: $25.00 Fee Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf

XFINITY HOME

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Florida	Palm Beach	Mangonia park	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach Sheriff Office Alarm Unit. Current Cost: $25.00 Fee Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
		North Palm Beach	Alarm users for **Security** systems are required to register their alarm systems with the North Palm Beach Police Department. Current Cost: $25.00 Alarm Permit Application: Application must be obtained in person from the North Palm Beach Police Department.
		Palm Beach	Alarm users for **Security** systems are required to register their alarm systems with the Lantana Police Department. Current Cost: $20.00 Fee Alarm Permit Application: http://www.lantana.org/files/alarmpmt.pdf
		Riviera Beach	Alarm users for **Security** systems are required to register their alarm systems with the Riviera Police Department. Current Cost: $16.54 Fee Alarm Permit Application: Application must be obtained in person at the Riviera Police Department.
		Royal Palm Beach	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach Sheriff Office Alarm Unit. Current Cost: $25.00 Fee Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
		Unincorporated County Area	Alarm users for **Security** systems are required to register their alarm systems with the Palm Beach County Sheriff's Office. Current Cost: $25.00 Fee Alarm Permit Application: http://www.pbso.org/documents/Burglar_Alarm_Permit_Form.pdf
	Polk	Bartow	Alarm users must register their alarm systems with the Bartow Police Department. Current Cost: No Fee Alarm Permit Application: See Attached

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Florida	Polk	Lake Wales	Alarm users must register their alarm systems with the Bartow Police Department. Current Cost: No Fee Alarm Permit Application: See Attached
	St. Lucie	Fort Pierce	Alarm users for **Security** systems are required to register their alarm systems with the St. Lucie Tax Collector's Office. Current Cost: $10.00 Fee Alarm Permit Application: http://www.tcslc.com/alm/AlarmApp.pdf
		Port Saint Lucie	Alarm users for **Security** systems are required to register their alarm systems with the St. Lucie Tax Collector's Office. Current Cost: $10.00 Fee Alarm Permit Application: http://www.tcslc.com/alm/AlarmApp.pdf
		Saint Lucie Village	Alarm users for **Security** systems are required to register their alarm systems with the St. Lucie Tax Collector's Office. Current Cost: $10.00 Fee Alarm Permit Application: http://www.tcslc.com/alm/AlarmApp.pdf
		Unincorporated County Area	Alarm users for **Security** systems are required to register their alarm systems with the St. Lucie Tax Collector's Office. Current Cost: $10.00 Fee Alarm Permit Application: http://www.tcslc.com/alm/AlarmApp.pdf
	Volusia	Unincorporated County Area	Alarm system users are required to register their system with the Volusia County Sherriff's Office Cost: No Fee Application: See Attached
		De Bary	Alarm system users are required to register their system with the Volusia County Sherriff's Office Cost: No Fee Application: See Attached

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Alarm Company Information
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