

XFINITY HOME

XFINITY[®] HOME

SECURITY · CONTROL · ENERGY

XFINITY Home
2047 Max Luther Drive
Huntsville, AL 35810
1-800-934-6489

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Alabama require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhsportal; go to the **Security** menu, select **“Emergency Dispatch Setup”** and enter your permit number along with the expiration date at the bottom of the page. **Local authorities may not dispatch without your permit number.**

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY

<u>State</u>	<u>County</u>	<u>City</u>	<u>Details</u>
Alabama	Dale / Henry / Houston	Dothan	Residents are required to register their alarm systems (fire and security) with the Dothan Police Department. Cost: \$25.00 <u>Alarm Permit Application:</u> http://www.dothanpolice.org/images/stories/alarm_application.pdf
	Etowah	Gadsden	Alarm users must obtain an Alarm User Permit from the Gadsden Police Department - Records Division Cost: \$15.00 <u>Alarm Permit Application:</u> http://www.cityofgadsden.com/DocumentCenter/Home/View/152
	Madison	Huntsville City	Comcast is responsible for filing the original permit and fee. Alarm users for both Fire and Security systems are required to renew their registered alarm systems on an annual basis by January 31 with the Huntsville Police Department. Current Cost: \$10.00 Fee <u>Alarm Permit Application:</u> Renewal application must be obtained in person.

Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home
2047 Max Luther Drive
Huntsville, AL 35810
1-800-934-6489

Monitoring Company Information

C.O.P.S. Monitoring
1041 Glassboro Road, Building F
Williamstown, NJ 08094
856-629-1111