

XFINITY HOME



Comcast
8251 N. Cortaro Road
Marana, AZ 85653

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Arizona require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhsportal; go to the **Security** menu, select “**Emergency Dispatch Setup**” and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY

County	City	Details
Pima County	Tucson	<p>There are no alarm system user registration/permit requirements at this current moment.</p> <p>The Tucson Police Department Alarm Unit is working to pass an alarm ordinance requiring alarm users to register with the Alarm Unit and will be proposing the ordinance in front of the board next month. It is encouraged that alarm users check back with the Alarm Unit before alarms are installed.</p> <p>Current Cost: N/A</p> <p>Application: N/A</p>
Pinal	Unincorporated County Area	<p>Security alarm users are required to obtain an alarm permit from the Pinal County Sheriff's Office - Alarm Unit.</p> <p>Current Cost: \$10.00</p> <p>Application: http://pinalcountyz.gov/Departments/Sheriff/Organization/SupportServices/AlarmUnit/Documents/Downloads/ALARMAPP.pdf</p>

Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home Security
 8251 N. Cortaro Road
 Marana, AZ 85653
 (520) 744-2653

Monitoring Company Information

C.O.P.S. Monitoring
 1041 Glassboro Road, Building F
 Williamstown, NJ 08094
 856-629-1111