

# XFINITY HOME



XFINITY Home  
4008 N Dupont Hwy  
New Castle, DE 19720

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Delaware require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at [www.xfinity.com/xhsportal](http://www.xfinity.com/xhsportal); go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team  
1-800-XFINITY

<u>County</u>	<u>City</u>	<u>Details</u>
<b>Kent</b>	<b>Camden</b>	Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Camden Police Department.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> <a href="http://camden.delaware.gov/files/2011/01/Alarm-Registration.pdf">http://camden.delaware.gov/files/2011/01/Alarm-Registration.pdf</a>
<b>New Castle</b>	<b>Unincorporated County Area</b>	Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the New Castle County False Alarm Reduction Program-Office of Alarm Administrator.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> <a href="http://www2.nccde.org/police/documents/ContactDocuments/NCC_Alarm_Permit_Registration_Form.pdf">http://www2.nccde.org/police/documents/ContactDocuments/NCC_Alarm_Permit_Registration_Form.pdf</a>

#### Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home  
4008 N Dupont Hwy  
New Castle, DE 19720  
800-934-6489

#### Monitoring Company Information

C.O.P.S. Monitoring  
1041 Glassboro Road, Building F  
Williamstown, NJ 08094  
856-629-1111