

XFINITY Home
3303 Main St
Springfield, MA 01107

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Massachusetts require home security system users to register their systems with the local police and/or fire departments. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm system registration on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your local area's alarm system registration (where required), please login to the subscriber portal at www.xfinity.com/xhsportal; go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your area's alarm system registration number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm system registration.

Thank you,

XFINITY Home Team
1-800-XFINITY

<u>County</u>	<u>City</u>	<u>Details</u>
Barnstable	Barnstable	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the Barnstable Police Department.</p> <p>Current Cost: \$25.00</p> <p><u>Alarm System Registration Application:</u> http://barnstablepolice.com/alarms.html</p>
	Brewster	<p>Alarm users for <u>Security</u> systems are requested to register their alarm systems with the Brewster Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.brewsterpolice.org/alarmform2011.pdf</p>
	Chatham	<p>Alarm users for both <u>Fire and Security</u> systems are required to register their alarm systems with the Chatham Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.town.chatham.ma.us/public_documents/search ("Alarm Registration" PDF, pages 2-5 for residential)</p>
	Dennis	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the Dennis Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>
	Eastham	<p>Alarm users for <u>Fire</u> systems are required to register their alarm systems with the Eastham Fire Department</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application. The homeowner must provide the Fire Department with the names of two caretakers who can respond to confirm / deny emergency in the event of an alarm, and must purchase a lockbox through the FD in which a key to their home maybe kept (and which FD can access in the event of alarm)</p>
	Falmouth	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the Falmouth Police Department.</p> <p>Current Cost: \$25.00</p> <p><u>Alarm System Registration Application:</u> www.falmouthmass.us</p>

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Barnstable	Falmouth	<p>Alarm users for Fire systems are required to register their alarm systems with the Falmouth Fire Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Homeowner must call PD or send fax/email/letter with homeowner name, address, and phone, as well as caretaker/key holder name, address, and phone.</p>
	Harwich	<p>Alarm users for Fire systems are required to register their alarm systems with the Harwich Fire Department.</p> <p>Current Cost: \$71.00</p> <p><u>Alarm System Registration Application:</u> No formal application, however homeowner must purchase specific lock box from the Harwich Fire Department and provide key to FD and caretaker who can respond to reset/ disable alarm in an emergency.</p>
	Mashpee	<p>Alarm users for Fire systems are requested to register their alarm systems with the Mashpee Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application, however it is preferred that homeowners would provide name, phone number, and address, along with same info for caretaker(s) to PD via phone, mail, fax, or email.</p>
	Orleans	<p>Alarm users for Security systems are required to register their alarm systems with the Orleans Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.town.orleans.ma.us/Pages/OrleansMA_Police/forms/Alarm_Registration.pdf</p> <p>Alarm users for Fire systems are required to register their alarm systems with the Orleans Fire and Rescue.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>

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Barnstable	Sandwich	<p>Alarm users for Fire systems are recommended to register their alarm with the Sandwich Fire Department.</p> <p>Current Cost: \$160.00-\$220.00</p> <p><u>Alarm System Registration Application:</u> No formal application, but homeowner must purchase the Know Box specifically approved by the town of Sandwich and have a key inside it for the FD use in emergency/ alarm situation. The box must come from KnoxBox.com and be part of the 1600 series and costs between \$160.00- \$220.00.</p>
	Wellfleet	<p>Alarm users for Fire systems are required to register their alarm systems with the Wellfleet Fire Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Homeowner must purchase a lockbox through the Fire Department and provide a key in case of emergency</p>
	Yarmouth	<p>Alarm users for Security systems are requested to register their alarm systems with the Yarmouth Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application. Homeowner name, address, phone number, system provider, caretaker number can be submitted via phone, email, or fax.</p>
Bristol	Attleboro	<p>Alarm users for Security systems are required to register their alarm systems with the Attleboro Police Department</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.attleboropolice.org/docs/Alarm%20RegistrationPDF.pdf</p>
	Berkley	<p>Alarm users for Security systems are required to register their alarm systems with the Berkley Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>
	Dighton	<p>Alarm users for Security and Fire systems are recommended to register their alarm systems with the Dighton Police Department and Fire Departments</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application, however it is recommended that Information (name, address, telephone number) of homeowner, caretakers/key holders, and alarm/monitoring company would be provided and kept on record, but are not required.</p>

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Bristol	New Bedford	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the New Bedford Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Apply in person at the New Bedford Police Department.</p>
	North Attleboro	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the North Attleboro Fire Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.mass.gov/eopss/docs/dfs/osfm/forms/fp6.pdf</p>
	Somerset	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the Somerset Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.somersetpd.org/docs/alarm-premise-form-9-02.pdf</p>
	Swansea	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Swansea Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.swanseapolice.com/forms/spdforms/Alarm%20Registration%20and%20Emergency%20Contact.htm</p>
Dukes	Aquinnah	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Communications Center.</p> <p>Current Cost: \$75.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>
	Chilmark	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Communications Center.</p> <p>Current Cost: \$75.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>

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Dukes	Edgartown	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Communications Center.</p> <p>Current Cost: \$75.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>
	Oak Bluffs	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Communications Center.</p> <p>Current Cost: \$75.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>
	West Tisbury	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Communications Center.</p> <p>Current Cost: \$75.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>
Essex	Danvers	<p>Alarm users for both <u>Fire and Security</u> systems are required to register their alarm systems with the Danvers Police Department.</p> <p>Current Cost: \$10.00</p> <p><u>Alarm System Registration Application:</u> http://www.danverspolice.com/DPD/forms/alarmregistration.pdf</p>
	Haverhill	<p>Alarms users for <u>Security</u> systems are requested to register their alarm systems with the Haverhill Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application however, homeowner should call the police department to notify them of the appropriate contact information in the event the alarm company cannot contact key holder.</p>
	Marblehead	<p>Alarms users for <u>Security</u> systems are requested to register their alarm systems with the North Marblehead Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application however, homeowner should call the police department to notify them of the appropriate contact information in the event the alarm company can't contact key holder.</p>

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Essex	North Andover	<p>Alarms users for <u>Security</u> systems are required to inform the North Andover Police Department of alarm installment.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application</p>
	Swampscott	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the Swampscott Fire Department.</p> <p>Current Cost: \$10.00</p> <p><u>Alarm System Registration Application:</u> http://www.swampscottpolice.com/alarm%20registration%20form.pdf</p>
Middlesex	Acton	<p>Alarms users for <u>Fire and Security</u> systems are required to register their alarm systems with the Acton Police Department.</p> <p>Current Cost: \$25.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>
	Ayer	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Ayer Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application however, town by law says once the system is installed, the resident must submit a list of contact information.</p>
	Belmont	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Belmont Police Department.</p> <p>Current Cost: \$25.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at Belmont Police Department.</p>
	Boxborough	<p>Alarms users for <u>Security</u> are required to register their alarm systems with the Boxborough Police Department.</p> <p>Current Cost: \$15.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Boxborough Police Department.</p>

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Middlesex	Carlisle	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Carlisle Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Carlisle Police Department</p>
	Chelmsford	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Chelmsford Police Department.</p> <p>Current Cost: \$10.00</p> <p><u>Alarm System Registration Application:</u> https://chelmsfordma.fbgov.us/</p>
	Lexington	<p>Alarms users for <u>Security</u> systems are requested to register their alarm systems with the Lexington Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Lexington Police Department</p>
	Lowell	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Lowell Police Department.</p> <p>Current Cost: \$10.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Lowell Police Department</p>
	Medford	<p>Alarms users for <u>Security</u> systems are recommended to register their alarm systems with the Medford Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application however, it is recommended the resident to submit contact information to the police department in the event that an alarm is triggered.</p>
	Melrose	<p>Alarms users for both <u>Fire and Security</u> are required to register their alarm systems with the Melrose Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.melrosepolice.com/forms/alarmform.pdf</p>

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Middlesex	Wakefield	<p>Alarms users for <u>Fire and Security</u> systems are required to register their alarm systems with the Wakefield Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Attached</p>
	Westford	<p>Alarms users for <u>Security</u> systems are requested to register their alarm systems with the Westford Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Residents are requested to complete a residential alarm form, which can be picked up at the Westford Police Department.</p>
	Wilmington	<p>Alarms users for both <u>Fire and Security</u> systems are required to register their alarm systems with the Wilmington Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.wpd.org/images/Alarm_Data_sheet.pdf</p>
	Winchester	<p>Alarms users for <u>Security</u> systems are required to register their alarm systems with the Winchester Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Winchester Police Department.</p>
	Woburn	<p>Alarms users for both <u>Fire and Security</u> systems are required to register with the Woburn Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://ma-woburn.civicplus.com/forms.aspx?FID=92</p>
Nantucket	Nantucket (Town of)	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the Nantucket Police Department.</p> <p>Current Cost: \$50.00</p> <p><u>Alarm System Registration Application:</u> http://www.nantucketma.gov/Pages/NantucketMA_Police/Alarm%20Information%20and%20form.pdf</p>

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Nantucket	Nantucket (Town of)	<p>Alarms users for <u>Fire</u> systems are required to register their alarm systems with the Nantucket Fire Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.nantucket-ma.gov/Pages/NantucketMA_Fire/forms/FireRegis.pdf</p>
	Braintree (Town of)	<p>Alarms users for <u>Security</u> systems are recommended to register their alarm systems with the Braintree Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application however it is recommended that homeowners complete a Premises History Form which is available in person.</p>
Norfolk	Cohasset (Town of)	<p>Alarms users for both <u>Fire and Security</u> systems are required to register their alarm systems with the Cohasset Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Homeowner is required to provide the police department with contact information for 2 persons who may be contacted if the alarm is triggered.</p>
	Dedham (Town of)	<p>Alarms users for both <u>Fire and Security</u> systems are required to register their alarm systems with the Dedham Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://www.dedhampolice.org/downloads/Business%20Listing%20Information.p df</p>
	Medway (Town of)	<p>Alarms users for <u>Security</u> systems are requested to provide contact information to the Medway Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No form to be completed</p>
	Randolph (Town of)	<p>Alarm users for both <u>Fire and Security</u> systems are required to register their alarm systems with the Randolph Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Randolph Police Department.</p>

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Norfolk	Walpole (Town of)	<p>Alarms users for both Fire and Security systems are required to register their alarm systems with the Walpole Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Walpole Police Department</p>
	Westwood (Town of)	<p>Alarms users for both Fire and Security systems are required to register their alarm systems with the Westwood Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Westwood Police Department</p>
Plymouth	Middleborough	<p>Alarms users for Security systems are required to register their alarm systems with the Middleborough Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Middleborough Police Department</p>
		<p>Alarms users for Fire systems are required to register their alarm systems with the Middleborough Fire Department.</p> <p>Current Cost: \$20.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person at the Middleborough Fire Department</p>
	Plymouth	<p>Alarms users for Security systems are recommended to notify the Plymouth Police department after the alarm system is installed.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No form to be completed.</p>
	Plympton	<p>Alarms users for Security systems are required to register their alarm systems with the Plympton Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> http://plymptonpd.org/images/Alarm_System_Caretaker_Form.pdf</p>
Suffolk	Revere	<p>Alarms users for Security systems are requested to inform the Revere Police Department of alarm installment.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application however, there is a Key Holder Form that local authorities request be completed by the home owner in person.</p>

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Worcester	Clinton (Town of)	<p>Alarm users for <u>Security</u> systems are recommended to register their alarm systems with the Clinton Fire Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application however, the fire department has an emergency assess system application that can be obtained at the local fire department.</p>
	Gardner	<p>Alarm users for <u>Security</u> systems are recommended to register their alarm systems with the Gardner Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> Must apply in person</p>
	Southborough (Town of)	<p>Alarm users for <u>Security and Fire</u> systems are recommended to register their alarm systems with the Southborough Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm System Registration Application:</u> No formal application; however, there is a Key Holder Form that local authorities request be completed by the home owner in person. In addition, there is an Emergency Contact Form that the Southborough Fire Department requests be completed by the home owner</p>

Alarm Company Information

Comcast Broadband Security, LLC d/b/a XFINITY Home
3303 Main Street
Springfield, MA 01107

Monitoring Company Information

C.O.P.S. Monitoring
1041 Glassboro Road, Building F
Williamstown, NJ 08094
856-629-1111