

# XFINITY HOME



XFINITY Home  
8098 Sandpiper Circle  
White Marsh, MD 21236

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Maryland require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at [www.xfinity.com/xhsportal](http://www.xfinity.com/xhsportal); go to the **Security** menu, select **"Emergency Dispatch Setup"** and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team  
1-800-XFINITY

County	City	Details
Anne Arundel	<ul style="list-style-type: none"> <li>Unincorporated County Area</li> </ul>	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Anne Arundel County Police Department</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u>  <a href="https://www.crywolf.us/annearundel/RegForm/NewRegFormLong.aspx">https://www.crywolf.us/annearundel/RegForm/NewRegFormLong.aspx</a></p>
Baltimore	<ul style="list-style-type: none"> <li>Baltimore</li> </ul>	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Baltimore Police Department - False Alarm Reduction Program.</p> <p>Current Cost: \$20.00</p> <p><u>Alarm Permit Application:</u>  <a href="http://static.baltimorehousing.org/pdf/alarm_regis_form.pdf">http://static.baltimorehousing.org/pdf/alarm_regis_form.pdf</a>.</p>
Baltimore	<ul style="list-style-type: none"> <li>Unincorporated County Area</li> </ul>	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Baltimore County Alarm Reduction Section.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u>          Applications will be completed on-site following install</p>
Calvert	<ul style="list-style-type: none"> <li>Chesapeake Beach</li> <li>North Beach</li> <li>Unincorporated County Area</li> </ul>	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Calvert County Department of Public Safety, False Alarm Reduction Unit.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u>          Applications must be requested by mail or completed in person at the Calvert County Department of Public Safety, False Alarm Reduction Unit.</p>
Charles	<ul style="list-style-type: none"> <li>Indian Head</li> <li>La Plata</li> <li>Port Tobacco</li> <li>Unincorporated County Area</li> </ul>	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Charles County Department of Emergency Services - False Alarm Reduction Unit.</p> <p>Current Cost: \$20.00</p> <p><u>Alarm Permit Application:</u>          Applications will be completed on-site following install</p>

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Frederick	<ul style="list-style-type: none"> <li>o Brunswick</li> <li>o Burkittsville</li> <li>o Emmitsburg</li> <li>o Frederick</li> <li>o Myersville</li> <li>o New Market</li> <li>o Thurmont</li> <li>o Unincorporated County Area</li> <li>o Walkersville</li> <li>o Woodsboro</li> </ul>	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Frederick County Permits and Inspections Department, False Alarm Reduction Unit.</p> <p>Current Cost: \$30.00</p> <p><u>Alarm Permit Application:</u> Permit is required to be filed in person at the Frederick County Permits and Inspections Department, False Alarm Reduction Unit</p>
	<ul style="list-style-type: none"> <li>o Frederick</li> </ul>	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Frederick City Police Department within 7 days of alarm installation</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> <a href="http://www.cityoffrederick.com/DocumentView.aspx?DID=1132">http://www.cityoffrederick.com/DocumentView.aspx?DID=1132</a></p>
Harford	<ul style="list-style-type: none"> <li>o Bel Air</li> </ul>	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Bel Air Police Department.</p> <p>Current Cost: \$100.00</p> <p><u>Alarm Permit Application:</u> The application form is only available in person at the Bel Air Police Department.</p>
Howard	<ul style="list-style-type: none"> <li>o Unincorporated County Area</li> </ul>	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Howard County Enforcement Division.</p> <p>Current Cost: \$25.00</p> <p><u>Alarm Permit Application:</u> Forms must be obtained by calling the False Alarm Reduction Unit and asking for an application to be mail.</p>
Montgomery	<ul style="list-style-type: none"> <li>o Barnesville</li> <li>o Brookeville</li> <li>o Gaithersburg</li> <li>o Garrett Park</li> <li>o Glen Echo</li> <li>o Kensington</li> <li>o Laytonsville</li> <li>o Poolesville</li> <li>o Rockville</li> <li>o Takoma Park</li> <li>o Unincorporated County Area</li> <li>o Washington Grove</li> </ul>	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Montgomery County Police - False Alarm Reduction Section.</p> <p>Current Cost: \$30.00 for the first year, \$10.00 every 2 years after.</p> <p><u>Alarm Permit Application:</u> Applications will be completed on-site following install</p>

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Prince Georges	<ul style="list-style-type: none"> <li>○ Berwyn Heights</li> <li>○ Bowie</li> <li>○ Brentwood</li> <li>○ Capitol Heights</li> <li>○ Cheverly</li> <li>○ College Park</li> <li>○ Colmar Manor</li> <li>○ Cottage City</li> <li>○ District Heights</li> <li>○ Edmonston</li> <li>○ Fairmount Heights</li> <li>○ Forest Heights</li> <li>○ Glenarden</li> <li>○ Greenbelt</li> <li>○ Hyattsville</li> <li>○ Landover Hills</li> <li>○ Laurel</li> <li>○ Morningside</li> <li>○ Mount Ranier</li> <li>○ New Carrollton</li> <li>○ Riverdale</li> <li>○ Seat Pleasant</li> <li>○ University Park</li> <li>○ Unincorporated County Area</li> <li>○ Upper Marlboro</li> </ul>	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Prince George's County Police Department, False Alarms Reduction Unit.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u>  <a href="http://www.princegeorgescountymd.gov/Government/PublicSafety/Police/pdfs/Residential_Alarm_RegistrationFARU-103.pdf">http://www.princegeorgescountymd.gov/Government/PublicSafety/Police/pdfs/Residential_Alarm_RegistrationFARU-103.pdf</a></p>
	<ul style="list-style-type: none"> <li>○ District Heights</li> </ul>	<p>Alarm users for <b>Security</b> systems are also required to register their alarm systems with the District Heights Police Department - Code Enforcement Unit</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
Washington	<ul style="list-style-type: none"> <li>○ Boonsboro</li> <li>○ Keedysville</li> <li>○ Sharpsburg</li> <li>○ Smithsburg</li> <li>○ Unincorporated County Area</li> </ul>	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Washington County Sheriff Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u>  <a href="https://alarms.washco-md.net/crywolfweb/">https://alarms.washco-md.net/crywolfweb/</a></p>

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<b>Wicomico</b>	<ul style="list-style-type: none"> <li>o <b>Unincorporated County Area</b></li> <li>o <b>Delmar</b></li> <li>o <b>Fruitland</b></li> <li>o <b>Hebron</b></li> <li>o <b>Mardela Springs</b></li> <li>o <b>Salisbury</b></li> <li>o <b>Sharptown</b></li> </ul>	<p>Alarm users for <b><u>Security</u></b> systems are required to register their alarm systems with the Wicomico County Sheriff's Department</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Applications will be completed on-site following install</p>

## **Alarm Company Information**

Comcast Broadband Security, LLC d/b/a XFINITY Home  
 8098 Sandpiper Circle  
 White Marsh, MD 21236  
 800-934-6489

## **Monitoring Company Information**

C.O.P.S. Monitoring  
 1041 Glassboro Road, Building F  
 Williamstown, NJ 08094  
 856-629-1111