

XFINITY Home
41112 Concept Drive
Plymouth, MI 48170
1-800-934-6489

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Indiana and Michigan require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhspportal; go to the **Security** menu, select **“Emergency Dispatch Setup”** and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY

State	County	City	Details
Michigan	Allegan / Van Buren	South Haven	Alarm users for both Fire and Security systems are required to register their alarm systems with the South Haven Police Department. Current Cost: \$0.00 Fee <u>Alarm Permit Application:</u> Attached
	Berrien	Baroda (Township of)	Alarm users for both Fire and Security systems are required to register their alarm systems with the Baroda Lake Township Police Department. Current Cost: \$10.00 Fee <u>Alarm Permit Application:</u> See attached document
		Chikaming (Township of)	Alarm users for both Fire and Security systems are required to register their alarm systems with the Chikaming Township Police Department. Current Cost: \$50 permit registration \$25 renewal <u>Alarm Permit Application:</u> http://www.chikamingtownship.org/permitapp.pdf
	Calhoun	Emmett (Township of)	Alarm users for both Fire and Security systems are required to register their alarm systems with the Emmett Township Department of Public Safety. Current Cost: \$10.00 Fee <u>Alarm Permit Application:</u> Attached
	Eaton/ Ingham	Lansing	Alarm users for both Fire and Security systems are required to register their alarm systems with the Lansing Police Department. Current Cost: \$25.00 Fee <u>Alarm Permit Application:</u> http://www.lansingmi.gov/Lansing/police/docs/alarm/alarmpermit.pdf
	Kalamazoo	Portage	Alarm users for Security systems are required to register their alarm systems with the Portage Police Department. Current Cost: \$0.00 Fee <u>Alarm Permit Application:</u> http://www.portagemi.gov/FilesCustom/HtmlEditor/Files/Police/2009policealarmpermit.pdf

State	County	City	Details
Michigan	Kent	Grand Rapids	Alarm users for Security systems are required to register their alarm with the Grand Rapids Police Department. Current Cost: \$0.00 Fee <u>Alarm Permit Application:</u> Attached
		Brighton	Alarm users for both Fire and Security systems are required to register their alarm systems with the Brighton City Police Department. Current Cost: \$0.00 Fee <u>Alarm Permit Application:</u> Attached
	Livingston	Green Oak (Township of)	Alarm users for Security systems are required to register their alarm systems with the Green Oak Police Department. Current Cost: \$0.00 Fee <u>Alarm Permit Application:</u> http://greenoaktwp.com/Forms/alarm%20contact%20information.pdf
		Shelby (Township of)	Alarm users for both Fire and Security systems are required to register their alarm systems with the Shelby Police Department and must also supply additional emergency contacts. Current Cost: \$0.00 Fee <u>Alarm Permit Application:</u> Please contact the Shelby Police Department at 586-731-2121.
	Macomb	St. Clair Shores	Alarm users for both Fire and Security systems are required to register their alarm systems with the St. Clair Shores Police Department and must also supply additional emergency contacts. Current Cost: \$30.00 Fee <u>Alarm Permit Application:</u> http://www.scsmi.org/forms/pd//Alarm%20Registration.pdf
		Oakland	Beverly Hills

State	County	City	Details
Michigan	Oakland	Huntington Woods	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Huntington Woods Public Safety Department.</p> <p>Current Cost: \$25.00 Fee</p> <p><u>Alarm Permit Application:</u> Forms must be requested or picked up in person at the Public Safety Office.</p>
		Lathrup Village	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Lathrup Village Police Department.</p> <p>Current Cost: \$20.00 Fee</p> <p><u>Alarm Permit Application:</u> Application must be obtained in person at the Lathrup Village Police Department.</p>
		Lyon (Township of)	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Oakland County Sheriff's Department.</p> <p>Current Cost: \$15.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached</p>
		Madison Heights	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Madison Heights City Clerk's Department.</p> <p>Current Cost: \$20.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached (note that the alarm user's signature has to be notarized on the application.)</p>
		Milford	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Milford Township Police Department.</p> <p>Current Cost: \$0.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached</p>
		Milford (Township of)	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Milford Township Police Department.</p> <p>Current Cost: \$0.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached</p>

State	County	City	Details
Michigan	Oakland	Novi	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Novi Police Department, but only after the first false alarm are they required to register.</p> <p>Current Cost: \$0.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached</p>
		Oak Park	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Oak Park Public Safety Department.</p> <p>Current Cost: \$12.00 Fee</p> <p><u>Alarm Permit Application:</u> http://www.oakpark-mi.com/public_safety/alarm_application.html</p>
		Pontiac	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Oakland County Sheriff's Office Pontiac Department.</p> <p>Current Cost: \$5.00 Fee</p> <p><u>Alarm Permit Application:</u> http://www.oakgov.com/sheriff/assets/docs/Alarm%20Registration%20Form%20Pontiac.pdf</p>
		Rochester	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Rochester Fire Department.</p> <p>Current Cost: \$0.00 Fee</p> <p><u>Alarm Permit Application:</u> http://www.ci.rochester.mi.us/DocumentView.aspx?DID=243</p>
		Rochester Hills	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Oakland County Sheriff's Office - Rochester Hills Substation.</p> <p>Current Cost: \$10.00 Fee</p> <p><u>Alarm Permit Application:</u> http://www.oakgov.com/sheriff/assets/docs/alarm_application.pdf</p>
		Spring Lake (Township of)	<p>Alarm users for both Fire and Security systems are requested to file a Residential Emergency Contact Information form with the Spring Lake Township Fire Department.</p> <p>Current Cost: \$0.00 Fee</p> <p><u>Alarm Permit Application:</u> http://www.springlaketwp.org/Depts/documents/ResidentialEmergency_Contact_Information2011.pdf</p>

State	County	City	Details
Michigan	Oakland	Southfield	<p>Alarm users for Security systems are required to register their alarm systems with the Southfield City Police Department.</p> <p>Current Cost: \$20.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached</p>
		Troy	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Troy Police Department.</p> <p>Current Cost: \$25.00 Fee</p> <p><u>Alarm Permit Application:</u> http://www.cityoftroy.police.com/assets/docs/alarm_registration.pdf</p>
		Waterford (Township of)	<p>Alarm users for Security systems are required to register their alarm systems with the Waterford Police Department.</p> <p>Current Cost: \$25.00 Fee</p> <p><u>Alarm Permit Application:</u> http://twp.waterford.mi.us/Reference-Desk/Documents/Forms/AlarmPermitUpdate.aspx</p>
		Wixom	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Wixom Police Department.</p> <p>Current Cost: \$0.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached</p>
	St. Clair	Port Huron	<p>Alarm users for both Fire and Security systems are recommended to register their alarm systems with the Port Huron Police Department.</p> <p>Current Cost: \$0.00 Fee</p> <p><u>Alarm Permit Application:</u> No formal application.</p>
	Washtenaw	Ann Arbor	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Ann Arbor Police Department.</p> <p>Current Cost: \$37.00 Fee</p> <p><u>Alarm Permit Application:</u> http://www.a2gov.org/government/safetyservices/Documents/AlarmConnectionPermit_2010-12-10.pdf</p>

State	County	City	Details
Michigan	Wayne	Dearborn Heights	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Dearborn Heights City Clerk's Office.</p> <p>Current Cost: 0.00 Fee</p> <p><u>Alarm Permit Application:</u> http://www.egovlink.com/public_documents300/dearbornheights/published_documents/City%20Clerk/Alarm%20Registration%20Form.pdf</p>
		Grosse Point Farms	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Grosse Pointe Farms Public Safety Department - Police and Fire Services.</p> <p>Current Cost: \$200.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached</p>
		Grosse Point	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Grosse Point Public Safety Department - Police and Fire Services.</p> <p>Current Cost: \$20.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached</p>
		Grosse Point Woods	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Grosse Point Woods Public Safety Department; however they must apply in person.</p> <p>Current Cost: \$60.00 Fee</p> <p><u>Alarm Permit Application:</u> http://www.gpwmi.us/docs/departments/dps/AlarmApplication.pdf</p>
		Hamtramck	<p>Alarm users for both Fire and Security systems are required to register their alarm systems with the Hamtramck Police Department.</p> <p>Current Cost: \$0.00 Fee</p> <p><u>Alarm Permit Application:</u> Attached</p>

Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home
 41112 Concept Drive
 Plymouth, MI 48170
 1-800-934-6489

XFINITY HOME

XFINITY[®] HOME

SECURITY · CONTROL · ENERGY

Monitoring Company Information

C.O.P.S. Monitoring

1041 Glassboro Road, Building F

Williamstown, NJ 08094

856-629-1111