

XFINITY HOME



XFINITY Home
5401 Staples Mill Road
Richmond, VA 23228

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in North Carolina require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhsportal; go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY

<u>County</u>	<u>City</u>	<u>Details</u>
Caswell	Unincorporated County Area	Alarm users for Security systems are required to register their alarm systems with the Caswell County Sheriff. Current Cost: \$0.00 <u>Alarm Permit Application:</u> Permit must be filed in person with the Caswell County Sheriff's Department
Yanceyville	Yanceyville	Alarm users for Security systems are required to register their alarm systems with the Caswell County Sheriff. Current Cost: \$0.00 <u>Alarm Permit Application:</u> Permit must be filed in person with the Caswell County Sheriff's Department

Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home
5401 Staples Mill Road
Richmond, VA 23228
800-934-6489

Monitoring Company Information

C.O.P.S. Monitoring
1041 Glassboro Road, Building F
Williamstown, NJ 08094
856-629-1111