

XFINITY HOME



XFINITY Home
3251 Players Club Parkway
Memphis, TN 38125

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Tennessee require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhsportal; go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY

<u>State</u>	<u>County</u>	<u>City</u>	<u>Details</u>
Tennessee	Shelby	Lakeland	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the Memphis and Shelby County Metro Alarm Office.</p> <p>Current Cost: \$30.00 Initial Fee; \$5.00 Annual Renewal Fee</p> <p>Alarm Permit Application: Permit application must be obtained in person.</p>
		Memphis	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the Memphis and Shelby County Metro Alarm Office.</p> <p>Current Cost: \$30.00 Initial Fee; \$5.00 Annual Renewal Fee</p> <p>Alarm Permit Application: http://www.memphistn.gov/pdf_forms/ALARMUSERPERMIT_rev_9_2010.pdf</p>
		Unincorporated County Area	<p>Alarm users for <u>Security</u> systems are required to register their alarm systems with the Memphis and Shelby County Metro Alarm Office.</p> <p>Current Cost: \$30.00 Initial Fee; \$5.00 Annual Renewal Fee</p> <p>Alarm Permit Application: http://www.memphistn.gov/pdf_forms/ALARMUSERPERMIT_rev_9_2010.pdf</p>

Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home
 3251 Players Club Parkway
 Memphis, TN 38125
 901-259-2225

Monitoring Company Information

C.O.P.S. Monitoring
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 856-629-1111