

XFINITY HOME



Comcast
586 Valley Street
Manchester, NH 03109

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in New Hampshire require home security system users to register their systems with the local police and/or fire departments. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm system registration on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your local area's alarm system registration (where required), please login to the subscriber portal at www.xfinity.com/xhspportal; go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your alarm system registration number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm system registration.

Thank you,

XFINITY Home Team
1-800-XFINITY

County	City	Details
Cheshire County	Drewsville	<p>Alarm users for fire systems must install a Knox Box with a key inside at their residence.</p> <p>Alarm users for fire systems must also contact Herb Hurlburt with the Walpole Fire and EMS Department at (603) 381-2964 for specific instruction and additional information.</p>
	North Walpole	<p>Alarm users for fire systems must install a Knox Box with a key inside at their residence.</p> <p>Alarm users for fire systems must also contact Herb Hurlburt with the Walpole Fire and EMS Department at (603) 381-2964 for specific instruction and additional information.</p>
	Walpole	<p>Alarm users for fire systems must install a Knox Box with a key inside at their residence.</p> <p>Alarm users for fire systems must also contact Herb Hurlburt with the Walpole Fire and EMS Department at (603) 381-2964 for specific instruction and additional information.</p>
Grafton County	Lebanon	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Lebanon Police Department, Public Safety Communications Division.</p> <p>Current Cost: \$0.00</p> <p>Application: http://lebcity.net/Police/Documents/Forms/Alarmform.pdf</p>
Hillsborough County	Amherst	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Amherst Police Department. Annual renewal is required.</p> <p>Current Cost: \$25.00 initial registration fee/\$10.00 renewal fee</p> <p>Application: Attached</p>
	Goffstown	<p>Alarm users for security systems are required to register their alarm systems with the Goffstown Police Department</p> <p>Current Cost: \$0</p> <p>Application: http://www.goffstownpolice.com/files/Residential%20Permit.pdf</p> <p>Alarm users for fire systems are required to register their alarm systems with the Goffstown Fire Department</p> <p>Applications can be obtained by calling the Goffstown Fire Department [(603) 497-3619] and requesting it be mailed to them, or you may apply in person at the Fire Department [16 Main Street, Goffstown, NH 03045]</p>

County	City	Details
Hillsborough County	Hudson	<p>Alarm users for fire systems are required to register their system with the Hudson Fire Department, Fire Prevention Division.</p> <p>Alarm users for security systems are required to register their system with the Hudson Police Department.</p> <p>Renewal is required every three years for both systems.</p> <p>Current Cost: \$25.00 initial registration fee/\$15.00 renewal fee for each system</p> <p>Application:</p> <ol style="list-style-type: none"> 1) Fire systems: Attached 2) Security systems: http://www.hudsonpd.com/alarm-user-permit.pdf
	Merrimack	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Merrimack Police Department.</p> <p>Current Cost: \$10.00</p> <p>Application: http://www.merrimacknh.gov/sites/merrimacknh.gov/files/5hPq.Alarmpermitapplic.pdf</p>
	Milford	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Milford Fire Department. Annual renewal is required.</p> <p>Current Cost: \$25.00 initial registration fee/15.00 renewal fee</p> <p>Application: http://www.milford.nh.gov/content/department/fire-department/documents/alarm-permit-application</p>
	Nashua	<p>Alarm users for security systems are required to register their alarm systems with the Nashua Police Department.</p> <p>Current Cost: \$5.00</p> <p>Application: http://www.nashuapd.com/Forms/AlarmSystemPermitApplication.pdf</p>

County	City	Details
Hillsborough County	New Ipswich	<p>Alarm users for both fire and security systems are required to register their alarm systems with the New Ipswich Police Department. There are no registration forms to complete. However, alarm system users must appear, in person, at the police department to give the following information:</p> <ol style="list-style-type: none"> 1) Alarm user contact information; 2) Contact information of three people who are capable of responding to the premises within thirty minutes; 3) Contact information of the Alarm Company and proof of proper state licensing/registration (provided); and 4) Date the Registration is signed or the date the Alarm System is placed in operation <p>Current Cost: \$0.00</p>
	Manchester	<p>Alarm users for security systems are required to register their alarm systems with the Office of the City Clerk, One City Hall Plaza, Manchester, NH 03101</p> <p>Current Cost: \$30.00</p> <p>Application: http://www.manchesternh.gov/website/LinkClick.aspx?fileticket=S-QocMECt1s%3d&tabid=564</p>
	Weare	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Weare Town Police Department [144 North Stark Highway, Weare, NH 03281].</p> <p>Current Cost: \$0.00</p> <p>Applications are only available in person</p>
	Pelham	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Pelham Police Department.</p> <p>Current Cost: \$5.00</p> <p>Application: Attached</p>
	Wilton	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Wilton Town Police Department. Annual renewal is required.</p> <p>Current Cost: \$10.00 initial registration fee/\$5.00 renewal fee</p> <p>Application: Attached</p>

County	City	Details
Merrimack County	Wilmot	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Wilmot Police Department.</p> <p>Current Cost: \$0.00</p> <p>Application: Attached</p>
	Hooksett	<p>Alarm users for security systems are required to register their alarm systems with the Hooksett Town Police Headquarters</p> <p>Current Cost: \$0.00</p> <p>Application: http://www.hooksettpolice.com/assets/files/Alarm%20Permit.pdf</p>
	Hopkinton	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Hopkinton Police Department.</p> <p>Current Cost: \$0.00</p> <p>Application: http://www.hopkinton-nh.gov/Pages/HopkintonNH_Police/forms/Burglar-IntrusionAlarmInfo.pdf</p> <p>Note: In Hopkinton, all customers are responsible for installing a “knox box”, per local code, for a monitored “fire” system. A “knox box” gives the fire department entry to a home without breaking down a door in the event of an alarm. This can be purchased at the Hopkinton fire office (cost is \$199-\$299) and the fire department will educate you on the use of the box.</p>
Rockingham County	Derry	<p>Alarm users for security systems are required to register their alarm systems with the Derry Police Department.</p> <p>Current Cost: \$0.00</p> <p>Application: http://www.derry-nh.org/Pages/DerryNH_Police/forms/AlarmRegistration.pdf</p>
	Sandown	<p>Alarm users for security systems are required to register their alarm systems with the Sandown Police Department</p> <p>Current Cost: \$0.00</p> <p>Applications are only available in person</p>

County	City	Details
Rockingham County	Atkinson	<p>Alarm users for security systems are required to register their alarm systems with the Atkinson Police Department.</p> <p>Current Cost: \$0.00</p> <p>Application: http://town-atkinsonnh.com/documents_and_forms/alarm_application_form.pdf</p>
	Dover	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Dover Police Department. Annual renewal is required.</p> <p>Current Cost: \$25.00 initial registration fee/\$10.00 renewal fee</p> <p>Application: http://www.ci.dover.nh.us/forms/alarm%20permit%20application.pdf</p>
	Fremont	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Fremont Police Department.</p> <p>Current Cost: \$0.00</p> <p>Application: http://fremontnhpd.com/forms.htm (select "Alarm Registration" form)</p>
	Newfields	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Newfields Police Department.</p> <p>Current Cost: \$0.00</p> <p>Application: http://www.newfieldsnh.gov/publicsafety/alarm.htm</p>
	Newmarket	<p>Alarm users for security systems are required to register their alarm systems with the Newmarket Department of Building Safety.</p> <p>Current Cost: \$10.00</p> <p>Application: Attached</p>

County	City	Details
Rockingham County	Rye	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Rye Police Department.</p> <p>Current Cost: \$10.00</p> <p>Application: Attached</p>
	Salem	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Salem Town Police Department</p> <p>Current Cost: \$25.00</p> <p>Application: http://townofsalem.org/images/Police_Web/Alarm_System_Permit.pdf</p>
Strafford County	Lee	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Lee Police Department.</p> <p>Current Cost: \$10.00</p> <p>Application: http://www.leenh.org/Pages/LeeNH_Police/alarm.pdf</p>
	Rollinsford	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Rollinsford Police Department. Annual renewal is required.</p> <p>Current Cost: \$25.00 initial registration fee/\$10.00 renewal fee</p> <p>Application: Attached</p>
	Somersworth	<p>Alarm users for both fire and security systems are required to register their alarm systems with the Somersworth Police Department. Annual renewal is required.</p> <p>Current Cost: \$25.00 initial registration fee/\$10.00 renewal fee</p> <p>Application: Attached</p>

XFINITY HOME



Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home
586 Valley Street
Manchester, NH 03109
800-266-2278

Monitoring Company Information

C.O.P.S. Monitoring
1041 Glassboro Road, Building F
Williamstown, NJ 08094
856-629-1111