

# XFINITY HOME



Comcast  
3220 Tillman Drive  
Bensalem, PA 19020

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Pennsylvania require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at [www.xfinity.com/xhportal](http://www.xfinity.com/xhportal); go to the **Security** menu, select “**Emergency Dispatch Setup**” and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team  
1-800-XFINITY

County	City	Details
Adams	Hamilton (Township of)	<p>Home owners must register their home alarm systems. The homeowner must submit a letter containing the contact information for the alarm system contractor and monitoring company along with emergency contact numbers for the alarm user to the following fax number: (717) 259-7255 Attn: Ron Balutis</p> <p>Fee: No Fee</p>
Allegheny	Baldwin	<p>Alarm users are required to register their alarms with the municipality.</p> <p>Cost: \$5.00</p> <p>Application: See Attached</p>
	Collier (Township of)	<p>Alarm users are required to register their alarms with the municipality.</p> <p>Cost: \$50.00</p> <p>Application: See Attached</p>
	Crafton	<p>Alarm users are required to register their alarm systems with this municipality. The resident's signature on the application must be notarized.</p> <p>Cost: \$20.00</p> <p>Application: See Attached</p>
	Dormont	<p>Alarm users are required to register their alarm systems with this municipality. The resident's signature on the application must be notarized.</p> <p>Cost: \$50.00</p> <p>Application: <a href="http://boro.dormont.pa.us/vertical/sites/%7B14ACE961-E8A0-477D-9CC5-33FADC320FCE%7D/uploads/%7B5EACE6BB-C610-4551-8134-D524EAAE5328%7D.PDF">http://boro.dormont.pa.us/vertical/sites/%7B14ACE961-E8A0-477D-9CC5-33FADC320FCE%7D/uploads/%7B5EACE6BB-C610-4551-8134-D524EAAE5328%7D.PDF</a></p>

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Allegheny	Edgeworth	<p>Alarm users are required to register their alarms (security and fire) with this municipality.</p> <p>Cost: \$25.00</p> <p>Application: See Attached</p>
	Elizabeth	<p>Alarm users are required to register their alarms with this municipality. There is no formal application procedure. The authority requested that the homeowner submit a letter to the Police Department. The letter should include the home owner's address, telephone number, name of the residents or the landlord and tenant information and key holder information. The letter should be submitted to the Elizabeth Borough Municipal Office at 206 South 3rd Ave., Elizabeth, PA 15037.</p> <p>Cost: No Fee</p> <p>Application: N/A</p>
	Emsworth	<p>Alarm users are required to register their alarms with this municipality.</p> <p>Cost: \$15.00</p> <p>Application:  <a href="http://www.ecode360.com/documents/EM2056/EM2056-063a%20Alarm%20Permit%20Application.pdf">http://www.ecode360.com/documents/EM2056/EM2056-063a%20Alarm%20Permit%20Application.pdf</a></p>
	Frazer (Township of)	<p>Alarm users are required to register their alarms with this municipality.</p> <p>Cost: \$25.00</p> <p>Application:  <a href="http://www.frazertownship.net/ResidentialAlarmPermitInvoice.pdf">http://www.frazertownship.net/ResidentialAlarmPermitInvoice.pdf</a></p>
	Harrison (Township of)	<p>Alarm users are required to register their alarms (security) with the Harrison Police Department.</p> <p>Cost: No Fee</p> <p>Application: See Attached</p>

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Allegheny	Homestead	<p>Alarm users are required to register their alarms (security and fire) with the Homestead Police Department.</p> <p>Cost: \$25.00</p> <p>Application: See Attached</p>
	Kennedy (Township of)	<p>Alarm users are required to obtain an Alarm Device Permit with this municipality.</p> <p>Cost: \$15.00</p> <p>Application: <a href="http://www.kennedytwp.com/wp-content/uploads/Alarm-Device-Application-Residential-and-Commercial.pdf">http://www.kennedytwp.com/wp-content/uploads/Alarm-Device-Application-Residential-and-Commercial.pdf</a></p>
	Leet (Township of)	<p>Alarm users are required to register their alarms with this municipality.</p> <p>Cost: \$25.00</p> <p>Application: See Attached</p>
	McKees Rocks	<p>Alarm users are required to register their alarms (security and fire) with this municipality.</p> <p>Cost: \$35.00</p> <p>Application: See Attached</p>
	Moon (Township of)	<p>Alarm users are required to register their alarms with this municipality.</p> <p>Cost: \$25.00</p> <p>Application: <a href="http://www.moonpolice.us/alarm_application.pdf">http://www.moonpolice.us/alarm_application.pdf</a></p>
	Mount Lebanon *Municipality (Not the Township)	<p>Alarm users are required to register their alarm systems with the Fire Department.</p> <p>Cost: \$35.00</p> <p>Application: <a href="http://mtlfd.org/wp-content/uploads/2011/09/Private-Alarm-System-Letter-Application-New-System.pdf">http://mtlfd.org/wp-content/uploads/2011/09/Private-Alarm-System-Letter-Application-New-System.pdf</a></p>

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Allegheny	Mount Oliver	<p>Alarm users are required to register their alarms with this municipality.</p> <p>Cost: \$5.00</p> <p>Application: See Attached</p>
	Ohio (Township of)	<p>Alarm users are required to register their alarm systems with this municipality.</p> <p>Cost: \$15.00</p> <p>Application:  <a href="http://www.ohiotwp.org/vertical/sites/%7B941757A3-CCD1-47BA-9A1A-E6013FADA729%7D/uploads/2012_Alarm_Users_Permit.pdf">http://www.ohiotwp.org/vertical/sites/%7B941757A3-CCD1-47BA-9A1A-E6013FADA729%7D/uploads/2012_Alarm_Users_Permit.pdf</a> </p>
	Penn Hills	<p>There is an alarm registration requirement. The home owner must also supply details of 3 emergency contacts that have key access to the property.</p> <p>Cost: No Fee</p> <p>Application: <a href="http://www.pennhills.org/forms/policealarm.pdf">http://www.pennhills.org/forms/policealarm.pdf</a></p>
	Pittsburgh	<p>There is an alarm registration requirement. Payments should be made payable to the Treasurer, City of Pittsburgh.</p> <p>Cost: \$50.00</p> <p>Application:  <a href="http://www.pittsburghpa.gov/police/files/07_alarm_permit_application.pdf">http://www.pittsburghpa.gov/police/files/07_alarm_permit_application.pdf</a> </p>
	Plum	<p>There is an alarm system registration requirement. The authority requires details of the system type, the location of sensors, and details of emergency contacts.</p> <p>Cost: \$5.00</p> <p>Application: See Attached</p>

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Allegheny	Robinson (Township of)	<p>There are alarm system user registration/permit requirements. The authority also requires details two emergency contacts, including addresses, who possess keys to the residence in which the alarm is located.</p> <p>Cost: \$20.00</p> <p>Application: See Attached</p>
	Scott (Township of)	<p>There are alarm system registration requirements. The Authority requires contact details of two individuals who have keys to the premises, and are authorized to enter the premises at any time.</p> <p>Cost: Alarm: \$25.00, Fire: \$50.00</p> <p>Application: See Attached</p>
	South Fayette (Township of)	<p>There are alarm system user registration/permit requirements. The authority also requires details of two individuals who have keys to the premises, and who are authorized to enter the premises at any time.</p> <p>Cost: \$10.00</p> <p>Application: <a href="http://www.police.south-fayette.pa.us/forms/frm_alarm.pdf">http://www.police.south-fayette.pa.us/forms/frm_alarm.pdf</a></p>
	Stowe (Township of)	<p>Alarm users are required to obtain an alarm deice permit with this municipality.</p> <p>Cost: \$15.00</p> <p>Application: See Attached</p>
	Upper St. Clair (Township of)	<p>Alarm users are required to register their alarms systems with this municipality. The application has to be notarized.</p> <p>Cost: \$30.00</p> <p>Application: <a href="http://www.twpusc.org/comdev/apps/alarms.pdf">http://www.twpusc.org/comdev/apps/alarms.pdf</a></p>

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Allegheny	Whitaker	<p>Alarm users are required to register their alarm systems with this municipality.</p> <p>Cost: No Fee</p> <p>Application: See Attached</p>
	Wilkins (Township of)	<p>Alarm users are required to register their alarms (security and fire) with this municipality.</p> <p>Cost: \$12.00</p> <p>Application: See Attached</p>
	Wilkinsburg	<p>Alarm users are asked to register their alarms with this municipality. The registration is not required, it is merely suggested.</p> <p>Cost: No Fee</p> <p>Application: See Attached</p>
Beaver	Beaver	<p>Alarm users are required to register their alarms (security) with the Beaver Police Department.</p> <p>Cost: No Fee</p> <p>Application: <a href="http://beaverpolice.us/alarm-registration">http://beaverpolice.us/alarm-registration</a></p>
	Conway	<p>Alarm users are required to register their alarm systems (security) with the Conway Borough Hall.</p> <p>Cost: No Fee</p> <p>Application: See Attached</p>
	Economy	<p>The Economy Borough Office does require registration of all alarm systems in Economy Borough, by ordinance</p> <p>Cost: \$25.00</p> <p>Application: See Attached</p>

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Beaver	Vanport (Township of)	<p>Alarm users are required to register their alarm systems (security and fire) with the Beaver Police Department.</p> <p>Cost: No Fee</p> <p>Application: <a href="http://beaverpolice.us/alarm-registration">http://beaverpolice.us/alarm-registration</a></p>
Berks	Exeter (Township of)	<p>There are alarm system user registration/permit requirements.</p> <p>Fee: \$15.00</p> <p>Application: <a href="http://www.exetertownship.com/Fire%20Marshal/AlarmPermit.pdf">http://www.exetertownship.com/Fire%20Marshal/AlarmPermit.pdf</a></p>
	Spring (Township of)	<p>Alarm users are required to register their alarms with this municipality.</p> <p>Fee: No Fee</p> <p>Application: <a href="http://www.springtwpberks.org/Police/AlarmRegPrintOut.htm">http://www.springtwpberks.org/Police/AlarmRegPrintOut.htm</a></p>
	Windsor (Township of)	<p>There are user registration/permit requirements for both the burglar alarm and fire alarm device.</p> <p>Fee: \$15.00</p> <p>Applications: See Attached</p>
Centre	College Township	<p>The Centre Region Code Administration issues Alarm System Permits for this municipality.</p> <p>Fee: No Fee</p> <p>Application: See Attached</p>
	Ferguson Township	<p>The Centre Region Code Administration issues Alarm System Permits for this municipality.</p> <p>Fee: No Fee</p> <p>Application: See Attached</p>



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Centre	Halfmoon Township	<p>The Centre Region Code Administration issues Alarm System Permits for this municipality.</p> <p>Fee: No Fee</p> <p>Application: See Attached</p>
	Harris Township	<p>The Centre Region Code Administration issues Alarm System Permits for this municipality.</p> <p>Fee: No Fee</p> <p>Application: See Attached</p>
	Patton Township	<p>The Centre Region Code Administration issues Alarm System Permits for this municipality.</p> <p>Fee: No Fee</p> <p>Application: See Attached</p>
	State College	<p>The Centre Region Code Administration issues Alarm System Permits for this municipality.</p> <p>Fee: No Fee</p> <p>Application: See Attached</p>
Cumberland	Lower Allen (Township of)	<p>There are alarm system user registration/permit requirements. Senior Citizens over the age of 65 are exempt from the alarm permit fee.</p> <p>Fee: \$25.00</p> <p>Application: See Attached</p>
	Wormleysburg	<p>The Borough of Wormleysburg requires alarm owners to notify the Borough Manager, Gary Berresford of installation of any alarm system with alarm type, address and emergency contact information. Notification can be done via e-mail at wormleysburgborough@comcast.net, via phone at (717) 763-4483 or fax at (717) 763.5701.</p> <p>Fee: No Fee</p>

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Dauphin	Derry Township	<p>Alarm users are required to register their alarms with this municipality.</p> <p>Fee: No Fee</p> <p>Application:  <a href="http://www.derrycops.com/ntmailer/alarm.html">http://www.derrycops.com/ntmailer/alarm.html</a></p>
Lackawanna	Clarks Green	<p>There are alarm system user registration/permit requirements.</p> <p>Fee: \$25.00</p> <p>Application: See Attached</p>
Lackawanna	Jefferson (Township of)	<p>There is a requirement to register an alarm system with the Jefferson Township Police Department.</p> <p>Fee: \$5.00</p> <p>Application: See Attached</p>
	South Abington (Township of)	<p>There are alarm system user registration/permit requirements.</p> <p>Fee: \$10.00</p> <p>Application: See Attached</p>
	Taylor	<p>There are alarm system user registration/permit requirements.</p> <p>Fee: \$10.00</p> <p>Application: See Attached</p>
Lancaster	Manheim (Township of)	<p>Security alarm users are required to obtain a Security Alarm User - Regular Permit for their alarm system from the Manheim Township Police Department.</p> <p>Fee: \$5.00</p> <p>Application: See Attached</p>

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Luzerne	Dallas	<p>There are alarm system user registration/permit requirements.</p> <p>Fee: \$50.00</p> <p>Application: See Attached</p>
	Forty Fort	<p>There are alarm system user registration/permit requirements. The user registration is enforced by the Code Enforcement office. All forms need to be sent to the borough office.</p> <p>Fee: No Fee</p> <p>Application: See Attached</p>
	Jenkins (Township of)	<p>All alarm users are require to register their alarm systems with the township administration/ police department</p> <p>Fee: \$10.00</p> <p>Application: See Attached</p>
	Kingston (Township of)	<p>There are alarm system user registration/permit requirements.</p> <p>Fee: \$50.00</p> <p>Application: See Attached</p>
	Nanticoke	<p>All alarm system users are required to register their alarm systems with the police department. The registration application can be dropped off at the department or faxed to (570) 735-4001.</p> <p>Fee: No Fee</p> <p>Application: See Attached</p>
	Plains (Township of)	<p>All alarm system users are required to register their alarm systems with the police department.</p> <p>Fee: \$25.00</p> <p>Application: See Attached</p>
Venango	Oil City	<p>Alarm users are required to obtain an alarm permit with this municipality.</p> <p>Cost: \$30.00</p> <p>Application: See Attached</p>

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Washington	Cecil (Township of)	<p>There are alarm system user registration/permit requirements. The Authority requires contact information for 2 additional emergency contacts who have access to the property.</p> <p>Cost: \$5.00</p> <p>Application: See Attached</p>
	Peters (Township of)	<p>There are alarm system user registration/permit requirements. The Owner must list the names and telephone numbers of at least two individuals who have keys to the premises at which the alarm device is located and who are authorized to enter the premises at any time.</p> <p>Cost: \$5.00</p> <p>Application:  <a href="http://www.peterstownship.com/vertical/sites/%7B3BE5B086-2A15-4083-A63D-16B3DD03C8DD%7D/uploads/Alarm_Permit_(2).pdf">http://www.peterstownship.com/vertical/sites/%7B3BE5B086-2A15-4083-A63D-16B3DD03C8DD%7D/uploads/Alarm_Permit_(2).pdf</a> </p>
Westmoreland	Murrysville	<p>Murrysville Department of Community Development does require registration of residential alarm systems in Murrysville. The home owner is required to submit a Fire Alarm Registration Form in triplicate.</p> <p>Cost: No Fee</p> <p>Application: See Attached</p>
	North Huntingdon (Township of)	<p>Alarm users are required to register their security alarm systems with the North Huntingdon Township Police Department.</p> <p>Cost: \$25.00</p> <p>Application: See Attached</p>
	Washington (Township of)	<p>Alarm users are required to register their alarms with this municipality.</p> <p>Cost: No Fee</p> <p>Application:  <a href="http://home.comcast.net/~wtpolice/images/alarm2.pdf">http://home.comcast.net/~wtpolice/images/alarm2.pdf</a> </p>

County	City	Details
York	Manchester (Township of)	<p>All alarm users are to register monitored alarm systems with the Township Hall. An Automated Alarm System Registration form must be submitted to the Township Hall together with the requisite fee. No other permit is required.</p> <p>Fee: \$25.00</p> <p>Application: See Attached</p>
	Monaghan (Township of)	<p>There are alarm system user registration requirements, as per the borough Ordinances.</p> <p>Fee: No Fee</p> <p>Application: Users must visit the police department in person</p>
	Spring Garden (Township of)	<p>Alarm users (smoke and security) are required to register their alarm systems with the police department.</p> <p>Fee: \$25.00</p> <p>Application: See Attached</p>
	Spring Grove	<p>Alarm users (smoke and security) are required to register their alarm systems with Spring Grove Borough.</p> <p>Fee: No Fee</p> <p>Application:  <a href="http://www.springgroveboro.com/Forms/Alarm%20Registration.pdf">http://www.springgroveboro.com/Forms/Alarm%20Registration.pdf</a></p>
	Springettsbury (Township of)	<p>Alarm users (smoke and security) are required to register their alarm systems with the Springettsbury Township Police Department</p> <p>Fee: \$25.00</p> <p>Application: See Attached</p>
	Windsor (Township of)	<p>An alarm system user registration/permit is required. There are separate applications' that must be filled out, one for Fire Alarm Devices and one for Burglar Alarm Devices.</p> <p>Fee: \$10.00 per application</p> <p>Applications: See Attached</p>
	York (Township of)	<p>Security alarm system users must register their alarm systems with the York Regional Police Department.</p> <p>Fee: \$10.00</p> <p>Applications: See Attached</p>

# XFINITY HOME



## Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home  
3220 Tillman Drive  
Bensalem, PA 19020  
800-266-2278

## Monitoring Company Information

C.O.P.S. Monitoring  
1041 Glassboro Road, Building F  
Williamstown, NJ 08094  
856-629-1111